Instead of using Safari to access the SMH portal, we recommend that you use the Citrix Receiver, which is available from the Citrix website.

If you are using a tablet or phone, you can download the Citrix Receiver from the app store and the rest of the setup is the same.

1. In Safari go to Google and search for "Citrix receiver mac". Choose the link that will take you directly to the download page.



2. Click the Download button to begin the download process. Then click "Yes" to agree to the terms of the program. Citrix also may install a downloader program, it is OK to install.



3. You should get a popup for the download, please click the "Download Now" button.



Your computer should be processing the download.



4. Click on the downloaded program to run the install program.



Then click on the "Install Citrix Receiver" button.



5. Click "Continue" to begin the install.



## Click on the "Continue" button to agree to the license.

000	Minstall Citrix Receiver
	Software License Agreement
<ul> <li>Introduction</li> <li>License</li> </ul>	English ‡
	CITRIX LICENSE AGREEMENT
Destination Select	Use of this Citrix Receiver software is subject to the Citrix license
Installation Type	covering the specific edition of the Citrix product with which you will be using this software. Your use of Citrix Receiver is limited to use on the
Installation	devices for which it was created for connection to the Citrix product(s).
Summary	Certain third-party software may be provided with this software that is subject to separate license conditions. The licenses are located in the third-party licenses file accompanying this component or in the corresponding license files available at www.citrix.com.
	Citrix and Citrix Receiver are trademarks and/or registered trademarks of Citrix Systems, Inc. in the U.S. and other countries.
	CTX_code: CRM_R_A121142
	Print Save Go Back Continue

## Click



Click "Close" to complete the instillation.



6. The new program should be in your "Launch Pad", click on the icon to open it.



7. Enter <u>https://mobile.smh.com</u> for the server address and click next.

000	Citrix Receiver
Citrix <b>Receiver</b>	Citrix <b>Receiver</b> Enter your work email or server address:
+	https://mobile.smh.com
	T might not have configured account setup using your email address. In that case, enter the server URL provided by IT.
	Cancel Next

8. You will need to enter "smh\" before your username, and your password to log into your account.



9. All of your program folders are listed under the "Plus" sign.



10. If you will be using All Scripts / SCM we will need the name of your PC. If it has an apostrophe in it (example: John's iMac) it will need to be removed. Click on the link below for instructions.

http://osxdaily.com/2007/02/15/changing-your-macs-computer-name/

H Vollmer 09/29/2014