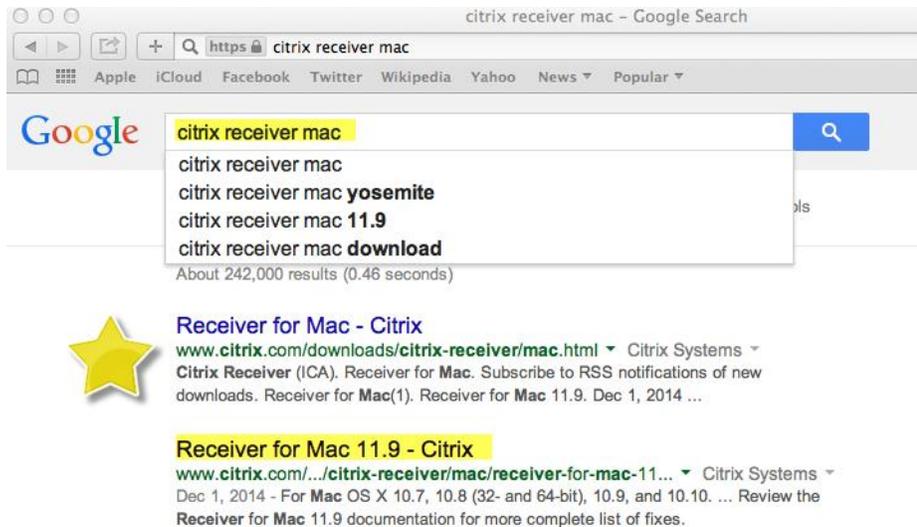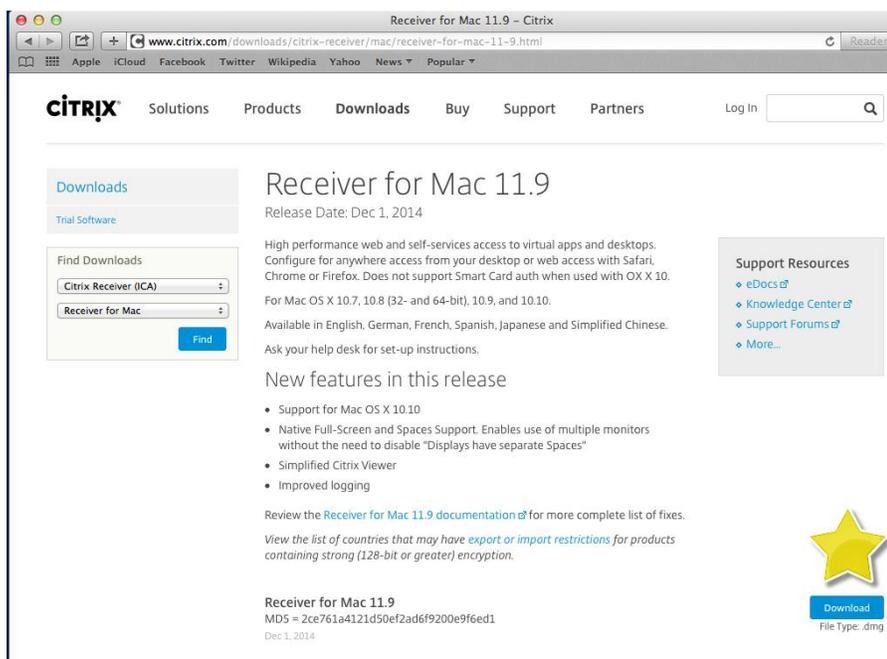Instead of using Safari to access the SMH portal, we recommend that you use the Citrix Receiver, which is available from the Citrix website.

If you are using a tablet or phone, you can download the Citrix Receiver from the app store and the rest of the setup is the same.

1. In Safari go to Google and search for "Citrix receiver mac". Choose the link that will take you directly to the download page.
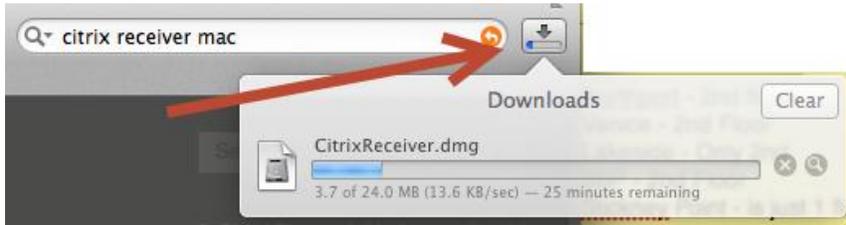

2. Click the Download button to begin the download process. Then click "Yes" to agree to the terms of the program. Citrix also may install a downloader program, it is OK to install.
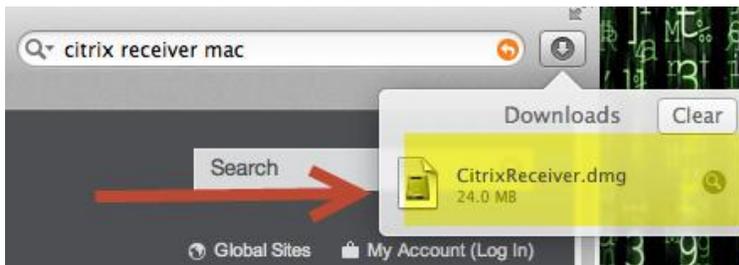
3. You should get a popup for the download, please click the "Download Now" button.

Your computer should be processing the download.

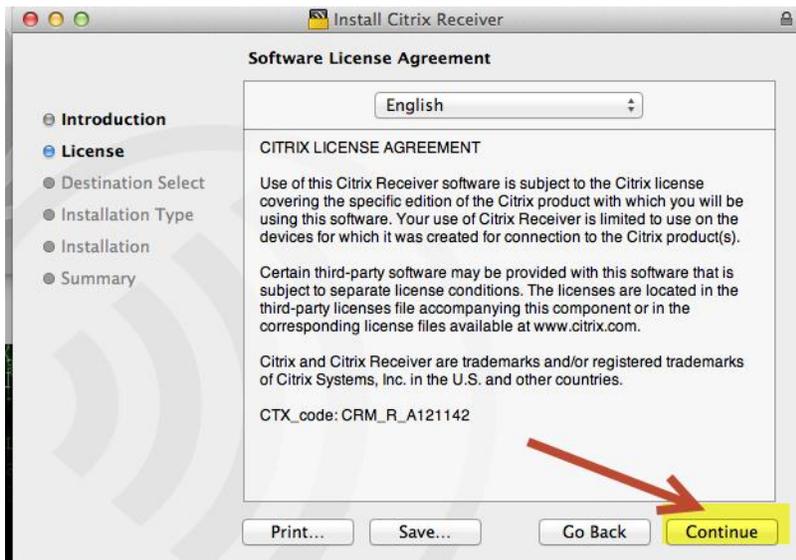4. Click on the downloaded program to run the install program.

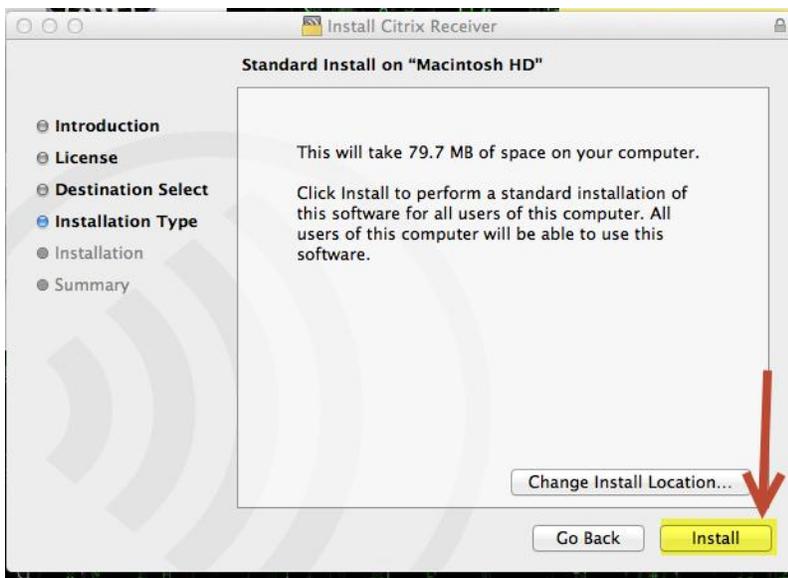Then click on the "Install Citrix Receiver" button.

5. Click "Continue" to begin the install.

Click on the "Continue" button to agree to the license.

Click

Click "Close" to complete the instillation.

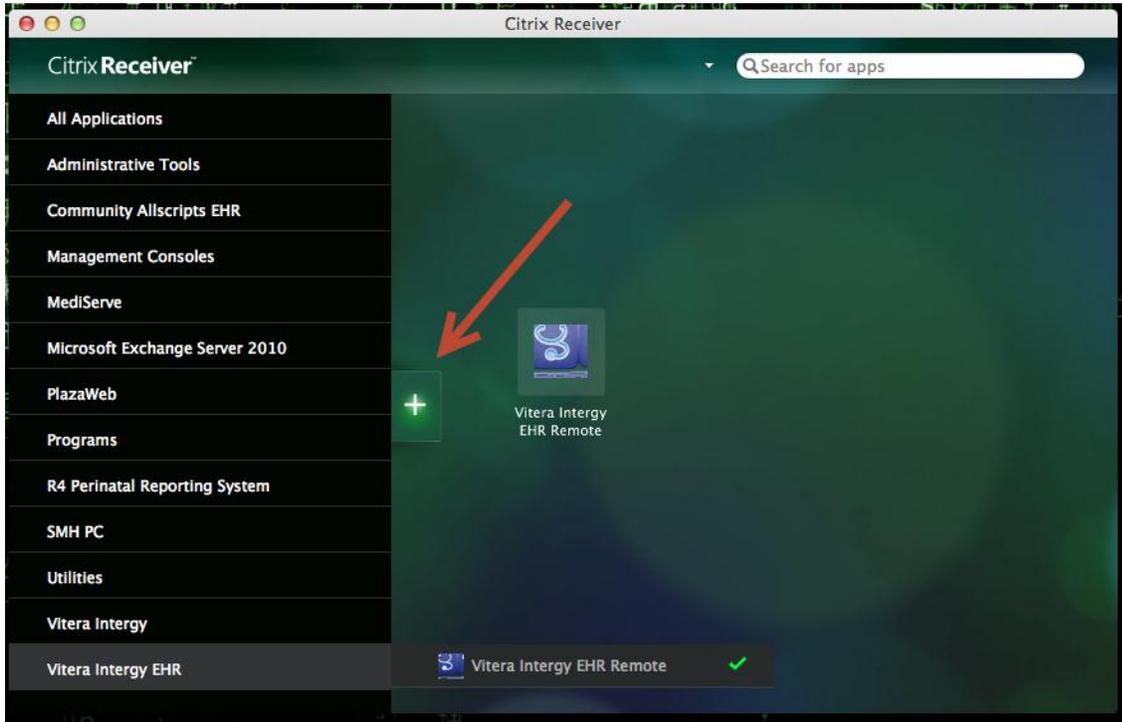6. The new program should be in your "Launch Pad", click on the icon to open it.

7. Enter https://mobile.smh.com for the server address and click next.

8. You will need to enter "smh\" before your username, and your password to log into your account.

9. All of your program folders are listed under the "Plus" sign.

10. If you will be using All Scripts / SCM we will need the name of your PC. If it has an apostrophe in it (example: John's iMac) it will need to be removed. Click on the link below for instructions.

http://osxdaily.com/2007/02/15/changing-your-macs-computer-name/

H Vollmer   09/29/2014