

Once on the SMH.com website choose the For Physicians tab, then select/Click on the Physician Resources & System Links area of the page

The screenshot shows a web browser window displaying the SMH.com website. The address bar shows the URL <http://www.smh.com/p.aspx?p=308>. The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The search bar contains the text "SMH.COM - For Physicians".

The website header features the SARASOTA MEMORIAL HEALTH CARE SYSTEM logo and navigation tabs for Patients & Visitors, Services & Procedures, For Physicians (highlighted with a red arrow), and For Employees. A search bar is located to the right of the navigation tabs.

The main navigation menu includes links for Careers & Employment, Volunteers, Online Bill Pay, Contact Us, Concierge, 1700 S. Tamiami Trail, 34239 • Phone: (941) 917-9000, Find a Doctor, Hospital Guide, Classes & Events, Facilities, News & Information, and About Us.

The page content is titled "Home » For Physicians" and "For Physicians". It includes a "Printer Friendly Version" link and social media sharing options. A blue star icon is visible in the top right corner.

On the left side, there is a list of links: "Physician Resources and System Links" (highlighted with a red arrow), "Physician Liaison Services", "Medical Staff Services", and "Physician Recruitment". Below this list is a section titled "Click here for Physician Resources & System Links" with a red arrow pointing to it. This section contains various resource icons such as PLAZA WEB EDUCATION TUTORIAL, lifeIMAGE, Bishopric Medical Library, Physicians Portal / SCM, Outlook, WebLink, and CardioPACS.

The main content area features an "Important Message from James Fiorica, MD - Chief of Staff" dated July 4, 2015 Holiday Weekend. The message is titled "Announcement of Named Residency Program Director" and welcomes Wilhelmine Wiese-Rometsch, M.D., who is scheduled to begin her new role on October 1, 2015. The message also mentions Dr. Wiese-Rometsch's background and the upcoming accreditation for the residency program.

At the bottom of the page, there is a section titled "Meckler Express Admission Center" which describes a patient care area focused on prompt assessment and initiation of treatments for adult patients.

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the date and time: 12:32 PM 7/6/2015.

Now choose/select the Physicians Portal SCM Link

The screenshot shows a web browser window displaying the SMH.COM website. The address bar shows the URL <http://www.smh.com/p.aspx?p=274>. The page header includes the Sarasota Memorial Health Care System logo and navigation tabs for Patients & Visitors, Services & Procedures, For Physicians, and For Employees. A search bar is located in the top right corner.

The main navigation menu includes links for Careers & Employment, Volunteers, Online Bill Pay, Contact Us, Concierge, Hospital Guide, Classes & Events, Facilities, News & Information, and About Us. The current page is titled "Physician Resources and System Links" and features a sidebar with links for Physician Liaison Services, Medical Staff Services, and Physician Recruitment. The main content area displays various system links, including PLAZA WEB EDUCATION TUTORIAL, lifeIMAGE Outbox Tutorial, Outlook, syngo.plaza, Webink, and CardioPACS. A red arrow points to the "Physicians Portal / SCM" link. Below this, a list of "Physician Resources" includes links for Hospital Affiliation Verification, Sunrise Mobile MDII App Install Instructions, SMH Portal Access (for Mac/Apple and Windows PC users), ACLS, BLS, Medication Reconciliation at Discharge, Discharging Patient - Detailed Instructions, Medication Reconciliation at Admission, Pharmacy and Therapeutics Committee Updates, and Order Set Updates.

The Windows taskbar at the bottom shows the system tray with the time 12:34 PM and date 7/6/2015. A notification for "NEELIX 4 Internet access" is visible in the bottom right corner.

You should now see the Citrix Access Gateway login screen

Enter your login credentials given to you (usually last name, first initial for your login name) please call 941-917-6107 for help

The screenshot shows a web browser window with the following elements:

- Browser Tabs:** SMH.COM - Physician Res, Citrix Access Gateway.
- Address Bar:** <https://portal.smh.com/vpn/index.html>
- Bookmarks:** Apps, Bookmarks, Gmail, Outlook - michaelr..., Bradenton Weather ..., Free Fax, Merriam-Webster, YouTube, Medical Billing Live, Professor Messer - ...
- Page Header:** CITRIX Access Gateway™
- Login Form:**
 - Welcome**
 - Please log on to continue.
 - User name:** [input field]
 - Password:** [input field]
 - Log On** button
- Taskbar:** Windows Start button, Internet Explorer, Google Chrome, File Explorer, VLC media player, Paint, and another Chrome instance.
- System Tray:** NEELIX 4 Internet access, 12:42 PM, 7/6/2015.

You might see a screen like this upon entering your login information

If so click the Skip to Log on option (especially since you have already installed the [Citrix Receiver](#))

If you didn't receive this screen please skip to the next section

Citrix XenApp - Install

https://portal.smh.com/Citrix/XenApp/clientDetection/downloadNative.aspx

Citrix XenApp

Click Install to access your applications.

INSTALL

I agree with the [Citrix license agreement](#).

[Security Details](#) | [Skip to Log on](#)

Your Windows desktops and apps on demand - from any PC, Mac, smartphone or tablet.

NEELIX 4
Internet access

1:15 PM
7/6/2015

You should now be able to view the permissions/folders you have access to

Most of the time people choose the Allscripts Sunrise Enterprise folder for access to SMHCS EMR

Or choose the folder of the program you wish to access

The screenshot shows a Citrix XenApp application window titled "Citrix XenApp - Applicatio x" with the user name "Michael" in the top right corner. The browser address bar displays "https://portal.smh.com/Citrix/XenApp/site/default.aspx". The browser's bookmark bar includes "Apps", "Bookmarks", "Gmail", "Outlook - michaelsr...", "Bradenton Weather ...", "Free Fax", "Merriam-Webster", "YouTube", "Medical Billing Live", and "Professor Messer - ...". A search bar is present with the text "Logged on as: srockm". Navigation links for "Messages", "Settings", and "Log Off" are visible, along with the Citrix logo. Below the browser interface, there are two tabs: "Applications" (selected) and "Desktops". The main content area, titled "Main", shows a file explorer view with three folders: "Allscripts Sunrise Enterprise", "Internet Explorer - Citrix", and "PlazaWeb". A "Select view:" dropdown and a refresh icon are located in the top right of the file explorer. At the bottom of the screen, the Citrix logo and "WEB2" are centered. The Windows taskbar at the bottom shows icons for Windows, Internet Explorer, Google Chrome, File Explorer, a media player, a folder, a printer, and a network icon. The system tray in the bottom right corner displays "Identifying... (NEELDX)", "Internet access", and the time "1:16 PM 7/6/2015".

In this example we chose the Allscripts Sunrise Enterprise folder, then select/click once on the
Sunrise Enterprise Gateway – Prod icon

The screenshot shows a Citrix XenApp application window. The browser address bar displays the URL: https://portal.smh.com/Citrix/XenApp/site/default.aspx?CTX_CurrentFolder=%5cAllscripts%20Sunrise%20Enterprise. The user is logged in as 'srockm'. The application interface shows a breadcrumb path: 'Main > Allscripts Sunrise Enterprise'. Below this path, there are two icons: 'Sunrise Enterprise Gateway - Prod' and 'Allscripts Gateway - 151Test'. A red arrow points to the 'Sunrise Enterprise Gateway - Prod' icon. The Citrix logo and 'WEB2' are visible in the center of the application. The Windows taskbar at the bottom shows the time as 1:17 PM on 7/6/2015, and a notification for 'NEELIX 4 Internet access'.

You should now bring up the Sunrise Enterprise Gateway – Prod login box

Enter your login credentials [same as your initial 'black screen login'] given to you (usually last name, first initial for your login name) please call 941-917-6107 for help

Citrix XenApp - Applicatio x Michael

https://portal.smh.com/Citrix/XenApp/Enterprise

Search

Applications Desktops

Main > Allscripts Sunrise Enterprise

Allscripts Gateway - Prod

Allscripts Gateway Logon

Allscripts Sunrise Enterprise™

Release 15.1

UsernamePassword

User Name

Password

This System should only be accessed by Authorized Users

Welcome to the Allscripts Gateway. SCM 15.1 CU3

Need Help?

Current Workgroup: SCMP_15

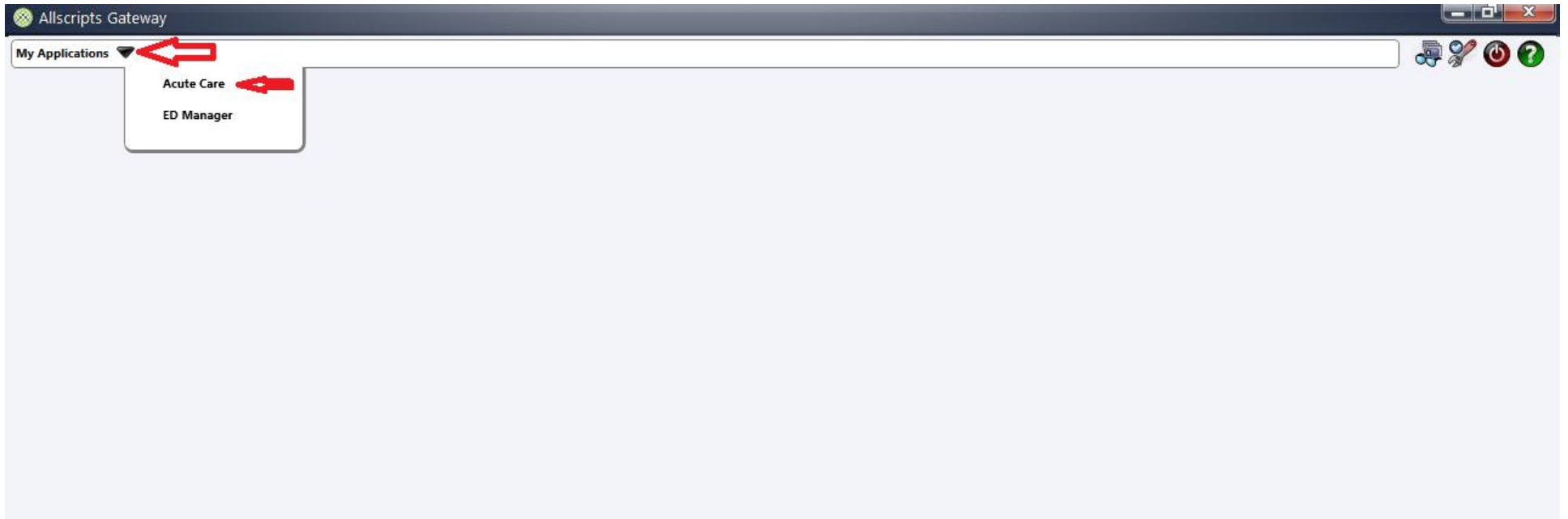
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NEELIX 4
Internet access

1:22 PM
7/6/2015

Once logged into Sunrise Enterprise Gateway – Prod you might see a blank, white, screen

Please select/click the My Applications little black triangle and choose Acute Care



You might also get a message like this to contact your system administrator

This is just an added security measure of the system and we can add this computer for you

Please call 941-917-6107 for help

The screenshot shows a web browser window titled "Allscripts Gateway" with a "My Applications" sidebar. A modal dialog box titled "Sunrise Clinical Manager" is displayed in the center. The dialog contains a yellow warning icon and the text: "Workstation JAMES-LAPTOP is not in the database. Please contact your system administrator." An "OK" button is located at the bottom right of the dialog. The browser's address bar is empty. The Windows taskbar at the bottom shows the Start button, several application icons (including Internet Explorer, File Explorer, and Chrome), and a system tray with the date and time "1:23 PM 7/6/2015".