

# ***Sarasota Memorial Health Care System***

# ***Sarasota Memorial Health Care System***

*ACCU-CHEK® Safe-T-Pro Lancets*

*ACCU-CHEK® Comfort Curve Test Strip*

*ACCU-CHEK® Inform Blood Glucose Meter*

## **In-Service Presentation**

ACCU-CHEK, ACCU-CHEK INFORM, SAFE-T-PRO, COMFORT CURVE are trademarks of Roche.



# Hospital Policy Requirements

## **Hospital Policy Requirements**

- ***Required to run 2 levels (HI and LO) of quality control once per 24 hours.***

## **Hospital Policy Requirements**

- ***Required to run 2 levels (HI and LO) of quality control once per 24 hours.***
- ***Regulatory requirements mandate an “audit trail” or “tracer” for each test (including patient/operator ID, reagent lot, day/date/time). Most of this information will be “scanned” in the meter.***

## **Hospital Policy Requirements**

- ***Required to run 2 levels (HI and LO) of quality control once per 24 hours.***
- ***Regulatory requirements mandate an “audit trail” or “tracer” for each test (including patient/operator ID, reagent lot, day/date/time). Most of this information will be “scanned” in the meter.***
- ***Required to write the open/discard dates on all control bottles (3 month expiration after opened).***

## **Hospital Policy Requirements**

- ***Required to run 2 levels (HI and LO) of quality control once per 24 hours.***
- ***Regulatory requirements mandate an “audit trail” or “tracer” for each test (including patient/operator ID, reagent lot, day/date/time). Most of this information will be “scanned” in the meter.***
- ***Required to write the open/discard dates on all control bottles (3 month expiration after opened).***
- ***Comments are required for QC that “Fails” or patient results that are outside the “Critical Ranges”. The meter will remind you of this requirement.***

## **Hospital Policy Requirements**

- ***Required to run 2 levels (HI and LO) of quality control once per 24 hours.***
- ***Regulatory requirements mandate an “audit trail” or “tracer” for each test (including patient/operator ID, reagent lot, day/date/time). Most of this information will be “scanned” in the meter.***
- ***Required to write the open/discard dates on all control bottles (3 month expiration after opened).***
- ***Comments are required for QC that “Fails” or patient results that are outside the “Critical Ranges”. The meter will remind you of this requirement.***
- ***All operators must be properly trained and certified to perform patient testing. The ACCU-CHEK Inform will not allow you to perform testing if the laboratory does not have you in their database (with your bar-coded badge ID) and you are not loaded in the meter.***

## **Hospital Policy Requirements**

- ***Required to run 2 levels (HI and LO) of quality control once per 24 hours.***
- ***Regulatory requirements mandate an “audit trail” or “tracer” for each test (including patient/operator ID, reagent lot, day/date/time). Most of this information will be “scanned” in the meter.***
- ***Required to write the open/discard dates on all control bottles (3 month expiration after opened).***
- ***Comments are required for QC that “Fails” or patient results that are outside the “Critical Ranges”. The meter will remind you of this requirement.***
- ***All operators must be properly trained and certified to perform patient testing. The ACCU-CHEK Inform will not allow you to perform testing if the laboratory does not have you in their database (with your bar-coded badge ID) and you are not loaded in the meter.***
- ***Always refer to your hospital’s Policy and Procedure Manuals for detailed information.***

## **Hospital Policy Requirements**

- ***Required to run 2 levels (HI and LO) of quality control once per 24 hours.***
- ***Regulatory requirements mandate an “audit trail” or “tracer” for each test (including patient/operator ID, reagent lot, day/date/time). Most of this information will be “scanned” in the meter.***
- ***Required to write the open/discard dates on all control bottles (3 month expiration after opened).***
- ***Comments are required for QC that “Fails” or patient results that are outside the “Critical Ranges”. The meter will remind you of this requirement.***
- ***All operators must be properly trained and certified to perform patient testing. The ACCU-CHEK Inform will not allow you to perform testing if the laboratory does not have you in their database (with your bar-coded badge ID) and you are not loaded in the meter.***
- ***Always refer to your hospital’s Policy and Procedure Manuals for detailed information.***
- ***Your hospital’s adult Critical Ranges has been programmed to below 40 mg/dl OR above 400 mg/dl (the meter will alert you when you when you have a critical test result).***

# **Roche Safe-T-Pro Lancets**

## **Roche Safe-T-Pro Lancets**

***“TWIST, PULL AND SHOOT”***

## Roche Safe-T-Pro Lancets

***“TWIST, PULL AND SHOOT”***



**Hold the lancet and twist off the protective lancet cap. (DO NOT use if cap has previously been removed.)**

## Roche Safe-T-Pro Lancets

***“TWIST, PULL AND SHOOT”***



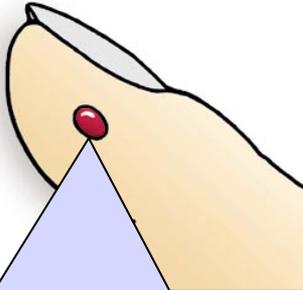
**Hold the lancet and twist off the protective lancet cap. (DO NOT use if cap has previously been removed.)**



**Place the lancet against the fingertip and press the blue button. AFTER USE, PLEASE DISPOSE IN SHARPS CONTAINER.**

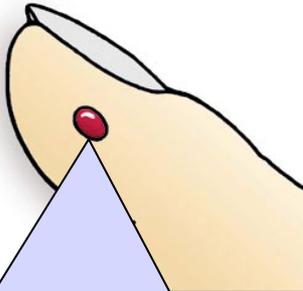
# **How to Dose the ACCU-CHEK Comfort Curve Test Strip**

## How to Dose the ACCU-CHEK Comfort Curve Test Strip

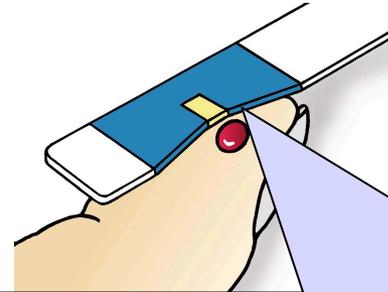


Lance the side of the finger, wipe off the first drop of blood (and any residual alcohol) with dry gauze. Then obtain a drop of blood.

## How to Dose the ACCU-CHEK Comfort Curve Test Strip

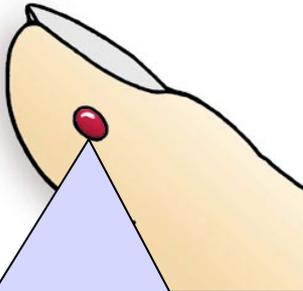


Lance the side of the finger, wipe off the first drop of blood (and any residual alcohol) with dry gauze. Then obtain a drop of blood.

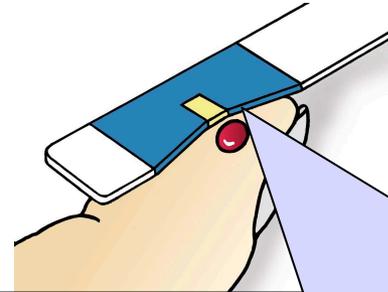


With the strip is inserted into the meter, touch and hold the edge of the yellow window and blood should totally fill the yellow window.

## How to Dose the ACCU-CHEK Comfort Curve Test Strip

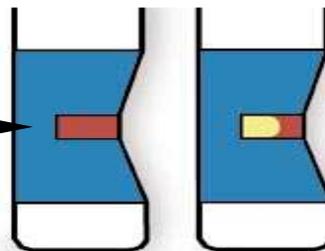


Lance the side of the finger, wipe off the first drop of blood (and any residual alcohol) with dry gauze. Then obtain a drop of blood.

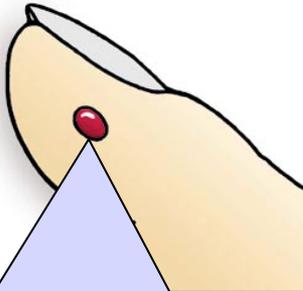


With the strip is inserted into the meter, touch and hold the edge of the yellow window and blood should totally fill the yellow window.

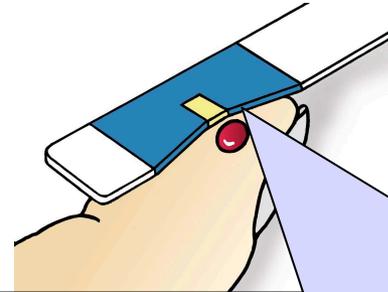
**Acceptable**



## How to Dose the ACCU-CHEK Comfort Curve Test Strip

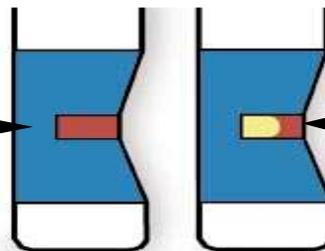


Lance the side of the finger, wipe off the first drop of blood (and any residual alcohol) with dry gauze. Then obtain a drop of blood.



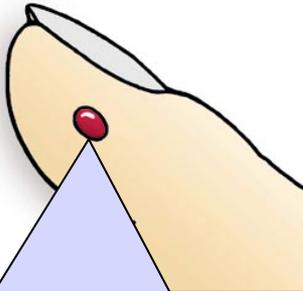
With the strip is inserted into the meter, touch and hold the edge of the yellow window and blood should totally fill the yellow window.

**Acceptable**

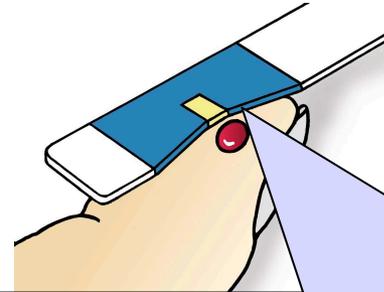


**Not Acceptable**

## How to Dose the ACCU-CHEK Comfort Curve Test Strip

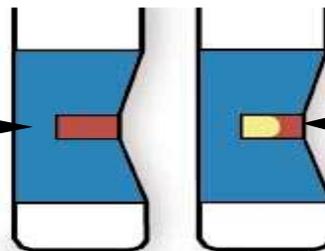


Lance the side of the finger, wipe off the first drop of blood (and any residual alcohol) with dry gauze. Then obtain a drop of blood.



With the strip is inserted into the meter, touch and hold the edge of the yellow window and blood should totally fill the yellow window.

**Acceptable**



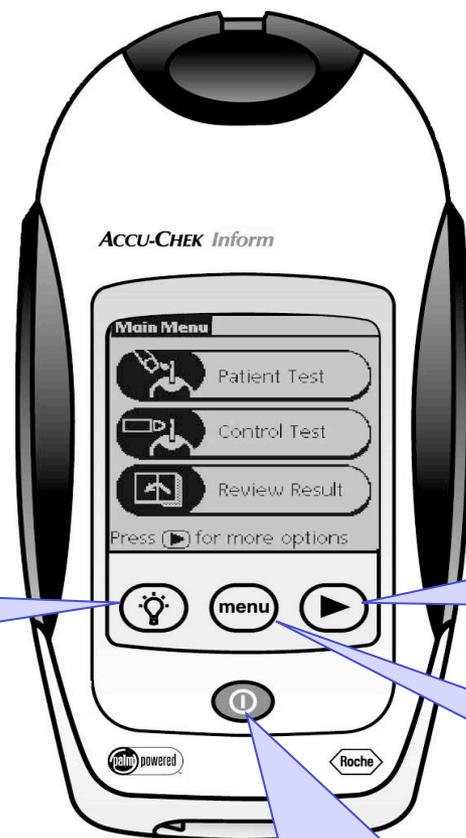
**Not Acceptable**

**AFTER THE INFORM BEEPS THE REACTION HAS STARTED and you have up to 15 seconds to apply more blood to the strip, if the yellow window is not totally filled.**

## Tour of the ACCU-CHEK Inform



## Tour of the ACCU-CHEK Inform



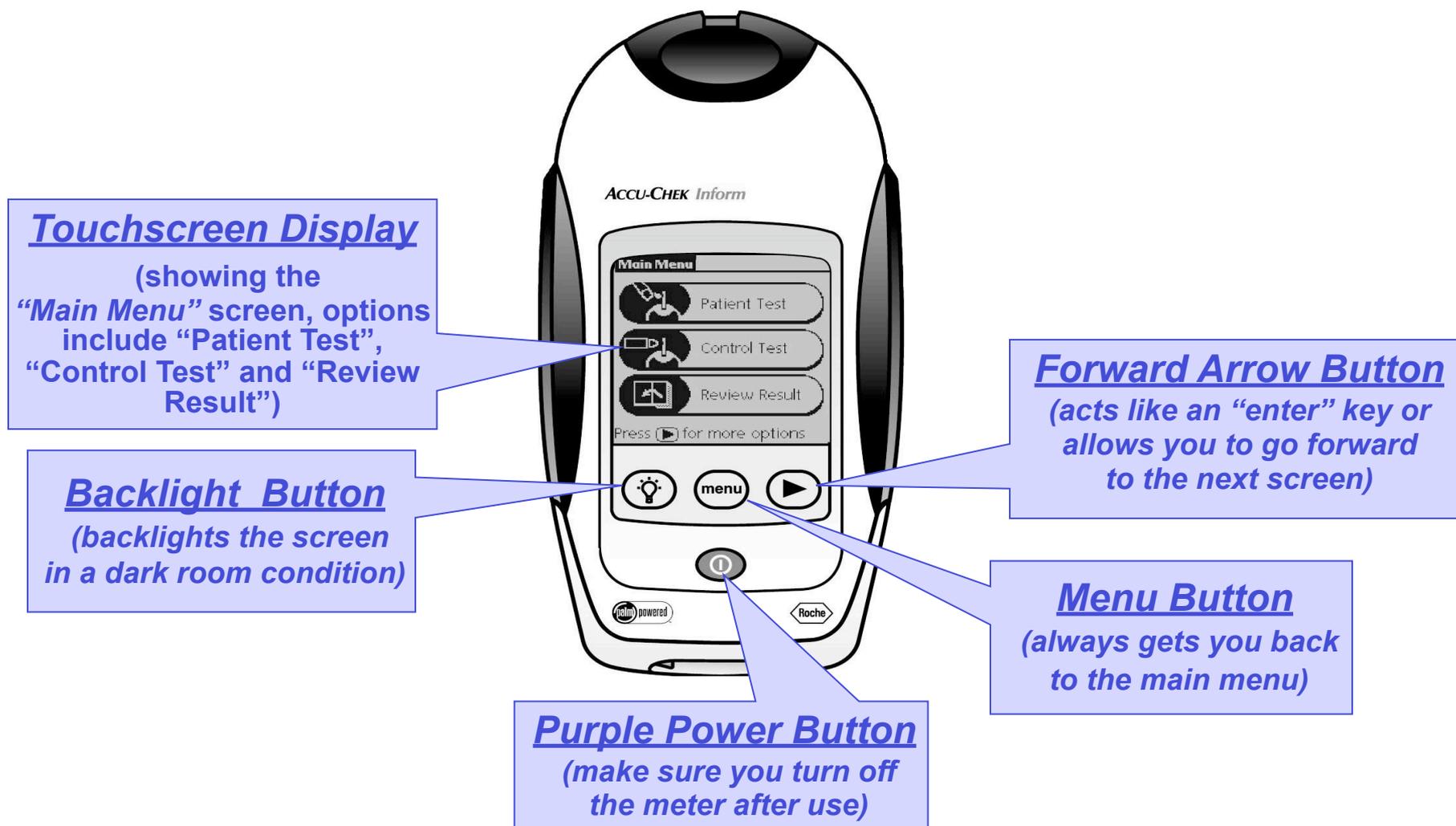
**Backlight Button**  
(backlights the screen  
in a dark room condition)

**Forward Arrow Button**  
(acts like an “enter” key or  
allows you to go forward  
to the next screen)

**Menu Button**  
(always gets you back  
to the main menu)

**Purple Power Button**  
(make sure you turn off  
the meter after use)

## Tour of the ACCU-CHEK Inform



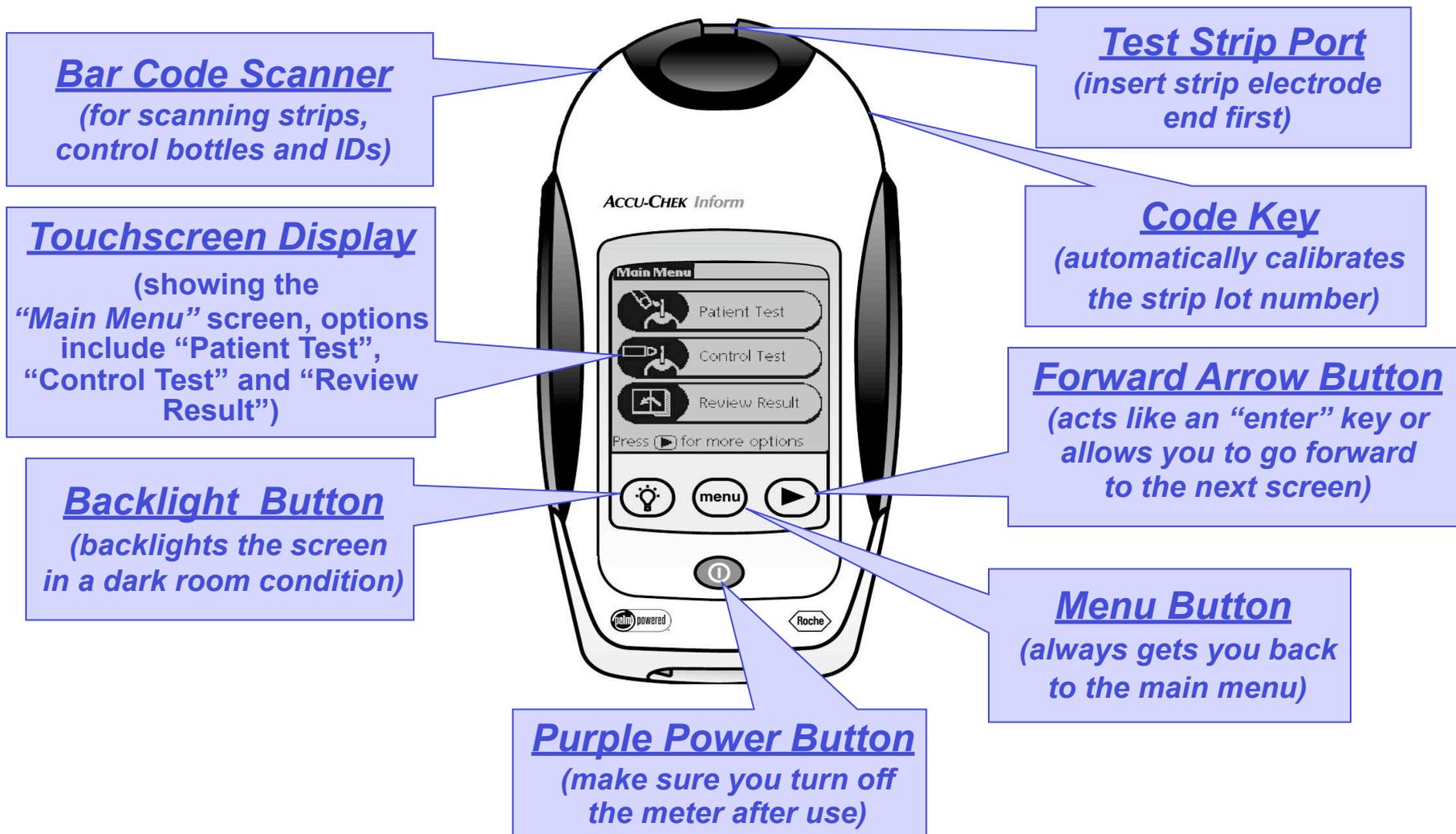
## Tour of the ACCU-CHEK Inform



## Tour of the ACCU-CHEK Inform



## Tour of the ACCU-CHEK Inform





# System Features

## **System Features**

- ***Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.***

## System Features

- **Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.**
- **Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).**

## **System Features**

- ***Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.***
- ***Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).***
- ***The ACCU-CHEK Inform is calibrated with the code key in each vial of 50 strips (helps assure accuracy and should be replaced with each vial of strips).***

## **System Features**

- ***Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.***
- ***Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).***
- ***The ACCU-CHEK Inform is calibrated with the code key in each vial of 50 strips (helps assure accuracy and should be replaced with each vial of strips).***
- ***You may use capillary, arterial, cord or neonatal samples with the Comfort Curve test strip (you do not need to program the meter).***

## **System Features**

- ***Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.***
- ***Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).***
- ***The ACCU-CHEK Inform is calibrated with the code key in each vial of 50 strips (helps assure accuracy and should be replaced with each vial of strips).***
- ***You may use capillary, arterial, cord or neonatal samples with the Comfort Curve test strip (you do not need to program the meter).***
- ***Bar code scanner for quickly scanning strip vials, control bottles, patient and operator IDs.***

## **System Features**

- ***Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.***
- ***Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).***
- ***The ACCU-CHEK Inform is calibrated with the code key in each vial of 50 strips (helps assure accuracy and should be replaced with each vial of strips).***
- ***You may use capillary, arterial, cord or neonatal samples with the Comfort Curve test strip (you do not need to program the meter).***
- ***Bar code scanner for quickly scanning strip vials, control bottles, patient and operator IDs.***
- ***The meter uses a rechargeable battery and a docking station for EACH meter (where it should be stored when not in use). The docking station recharges the battery and automatically downloads to the laboratory, then to Meditech.***

## System Features

- **Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.**
- **Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).**
- **The ACCU-CHEK Inform is calibrated with the code key in each vial of 50 strips (helps assure accuracy and should be replaced with each vial of strips).**
- **You may use capillary, arterial, cord or neonatal samples with the Comfort Curve test strip (you do not need to program the meter).**
- **Bar code scanner for quickly scanning strip vials, control bottles, patient and operator IDs.**
- **The meter uses a rechargeable battery and a docking station for EACH meter (where it should be stored when not in use). The docking station recharges the battery and automatically downloads to the laboratory, then to Meditech.**
- **Quality control tests simply report out as either “PASS” or “FAIL”.**

## System Features

- **Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.**
- **Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).**
- **The ACCU-CHEK Inform is calibrated with the code key in each vial of 50 strips (helps assure accuracy and should be replaced with each vial of strips).**
- **You may use capillary, arterial, cord or neonatal samples with the Comfort Curve test strip (you do not need to program the meter).**
- **Bar code scanner for quickly scanning strip vials, control bottles, patient and operator IDs.**
- **The meter uses a rechargeable battery and a docking station for EACH meter (where it should be stored when not in use). The docking station recharges the battery and automatically downloads to the laboratory, then to Meditech.**
- **Quality control tests simply report out as either “PASS” or “FAIL”.**
- **The meter has been programmed to “Remind” you to download and will eventually “Lock” you out if you have not downloaded.**

## System Features

- **Comments are easily added to each test result, and can be customized by nursing and the laboratory. There are separate comments for QC results and Patient results.**
- **Communicate through touchscreen buttons, that in most cases, action will not occur until after you release the button. Feel free to use any soft plastic point, fingernail or your finger (do not use a ballpoint pen with the ballpoint exposed or anything that may scratch/mark the screen).**
- **The ACCU-CHEK Inform is calibrated with the code key in each vial of 50 strips (helps assure accuracy and should be replaced with each vial of strips).**
- **You may use capillary, arterial, cord or neonatal samples with the Comfort Curve test strip (you do not need to program the meter).**
- **Bar code scanner for quickly scanning strip vials, control bottles, patient and operator IDs.**
- **The meter uses a rechargeable battery and a docking station for EACH meter (where it should be stored when not in use). The docking station recharges the battery and automatically downloads to the laboratory, then to Meditech.**
- **Quality control tests simply report out as either “PASS” or “FAIL”.**
- **The meter has been programmed to “Remind” you to download and will eventually “Lock” you out if you have not downloaded.**
- **Your hospital’s normal Range, Out of Normal Range, and Out of Critical Range have been programmed into the meter with a special message under each test result (see next slide).**

# **VALID Test Ranges and Critical Values “Review”**

## VALID Test Ranges and Critical Values “Review”

Range  
NORMAL

**RANGE (NORMAL): Values seen for a healthy adult population.**

## VALID Test Ranges and Critical Values “Review”

|                        |                 |                        |
|------------------------|-----------------|------------------------|
| Out of Normal<br>Range | Range<br>NORMAL | Out of Normal<br>Range |
|------------------------|-----------------|------------------------|

**RANGE (NORMAL):** Values seen for a healthy adult population.

**OUT OF NORMAL RANGE:** Values seen for outside healthy population.

## VALID Test Ranges and Critical Values “Review”

|                |                     |              |                     |                |
|----------------|---------------------|--------------|---------------------|----------------|
| Critical Value | Out of Normal Range | Range NORMAL | Out of Normal Range | Critical Value |
| <40            |                     |              |                     | >400           |

**RANGE (NORMAL):** Values seen for a healthy adult population.

**OUT OF NORMAL RANGE:** Values seen for outside healthy population.

**CRITICAL VALUES RANGE:** ORDER STAT LAB DRAW. Your hospital’s range is below 40 mg/dl and above 400 mg/dl. The ACCU-CHEK Inform meter will remind you that this result is “Out of Critical Range”, a “Comment” is required and display your hospital policy.

## VALID Test Ranges and Critical Values “Review”

|      |                |                     |              |                     |                |      |
|------|----------------|---------------------|--------------|---------------------|----------------|------|
| “LO” | Critical Value | Out of Normal Range | Range NORMAL | Out of Normal Range | Critical Value | “HI” |
|------|----------------|---------------------|--------------|---------------------|----------------|------|

<10

<40

>400

>600

**RANGE (NORMAL):** Values seen for a healthy adult population.

**OUT OF NORMAL RANGE:** Values seen for outside healthy population.

**CRITICAL VALUES RANGE: ORDER STAT LAB DRAW.** Your hospital’s range is below 40 mg/dl and above 400 mg/dl. The ACCU-CHEK Inform meter will remind you that this result is “Out of Critical Range”, a “Comment” is required and display your hospital policy.

**ACCU-CHEK Inform VALID READABLE RANGE:** Values that the ACCU-CHEK Inform will report a valid result (10 mg/dl to 600 mg/dl). A result below 10 mg/dl will report a “LO” and a result above 600 mg/dl will report a “HI”.

# How to Use the Barcode Scanner

## **How to Use the Barcode Scanner**

- *Do not stare directly into the laser.*

## **How to Use the Barcode Scanner**

- *Do not stare directly into the laser.*
- *Aim the laser (end of meter) 4-6 inches away (about the distance of a pencil) from the barcode you want to read.*

## **How to Use the Barcode Scanner**

- ***Do not stare directly into the laser.***
- ***Aim the laser (end of meter) 4-6 inches away (about the distance of a pencil) from the barcode you want to read.***
- ***Then press and release the “Scan” button on the upper right of the touchscreen to turn it on (it will stay on for about 8 seconds).***

## **How to Use the Barcode Scanner**

- *Do not stare directly into the laser.*
- *Aim the laser (end of meter) 4-6 inches away (about the distance of a pencil) from the barcode you want to read.*
- *Then press and release the “Scan” button on the upper right of the touchscreen to turn it on (it will stay on for about 8 seconds).*
- *Move the meter up to LOOK FOR THE RED LASER LIGHT (usually appears a couple of inches LOWER than where you are aiming).*

## How to Use the Barcode Scanner

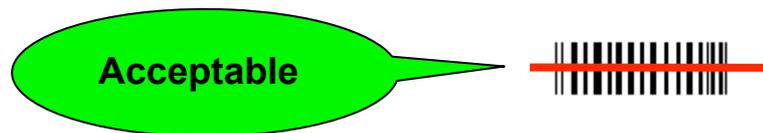
- *Do not stare directly into the laser.*
- *Aim the laser (end of meter) 4-6 inches away (about the distance of a pencil) from the barcode you want to read.*
- *Then press and release the “Scan” button on the upper right of the touchscreen to turn it on (it will stay on for about 8 seconds).*
- *Move the meter up to LOOK FOR THE RED LASER LIGHT (usually appears a couple of inches LOWER than where you are aiming).*
- *MAKE SURE THE LASER BEAM COVERS THE WHOLE BARCODE AND LEAVE IT THERE.*

## **How to Use the Barcode Scanner**

- ***Do not stare directly into the laser.***
- ***Aim the laser (end of meter) 4-6 inches away (about the distance of a pencil) from the barcode you want to read.***
- ***Then press and release the “Scan” button on the upper right of the touchscreen to turn it on (it will stay on for about 8 seconds).***
- ***Move the meter up to LOOK FOR THE RED LASER LIGHT (usually appears a couple of inches LOWER than where you are aiming).***
- ***MAKE SURE THE LASER BEAM COVERS THE WHOLE BARCODE AND LEAVE IT THERE.***
- ***Hold the bar-coded object still while you are positioning the laser beam to read it.***

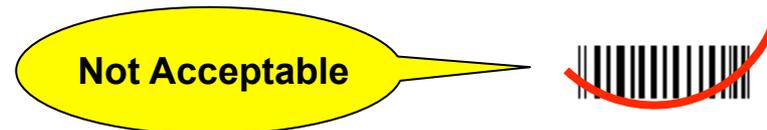
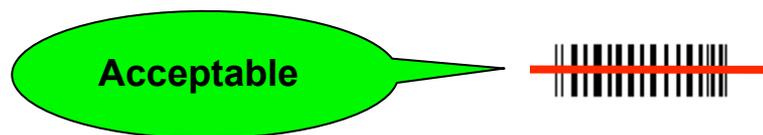
## How to Use the Barcode Scanner

- **Do not stare directly into the laser.**
- **Aim the laser (end of meter) 4-6 inches away (about the distance of a pencil) from the barcode you want to read.**
- **Then press and release the “Scan” button on the upper right of the touchscreen to turn it on (it will stay on for about 8 seconds).**
- **Move the meter up to LOOK FOR THE RED LASER LIGHT (usually appears a couple of inches LOWER than where you are aiming).**
- **MAKE SURE THE LASER BEAM COVERS THE WHOLE BARCODE AND LEAVE IT THERE.**
- **Hold the bar-coded object still while you are positioning the laser beam to read it.**
- **MAKE SURE THE LASER BEAM COVERS THE WHOLE BARCODE, THE BARCODE IS AS FLAT AS POSSIBLE AND THE BEAM IS NOT CURVED (ESPECIALLY WITH PATIENT WRISTBANDS):**



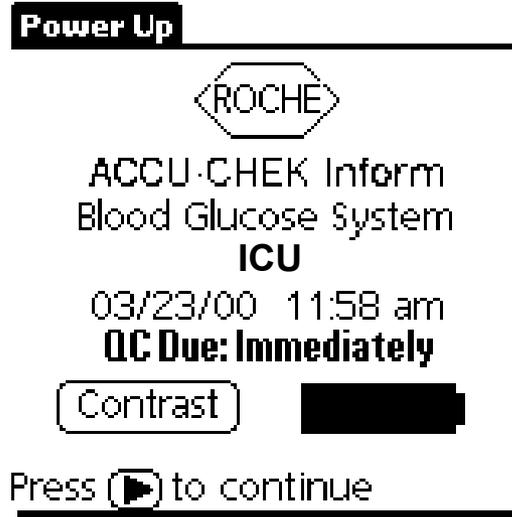
## How to Use the Barcode Scanner

- **Do not stare directly into the laser.**
- **Aim the laser (end of meter) 4-6 inches away (about the distance of a pencil) from the barcode you want to read.**
- **Then press and release the “Scan” button on the upper right of the touchscreen to turn it on (it will stay on for about 8 seconds).**
- **Move the meter up to LOOK FOR THE RED LASER LIGHT (usually appears a couple of inches LOWER than where you are aiming).**
- **MAKE SURE THE LASER BEAM COVERS THE WHOLE BARCODE AND LEAVE IT THERE.**
- **Hold the bar-coded object still while you are positioning the laser beam to read it.**
- **MAKE SURE THE LASER BEAM COVERS THE WHOLE BARCODE, THE BARCODE IS AS FLAT AS POSSIBLE AND THE BEAM IS NOT CURVED (ESPECIALLY WITH PATIENT WRISTBANDS):**

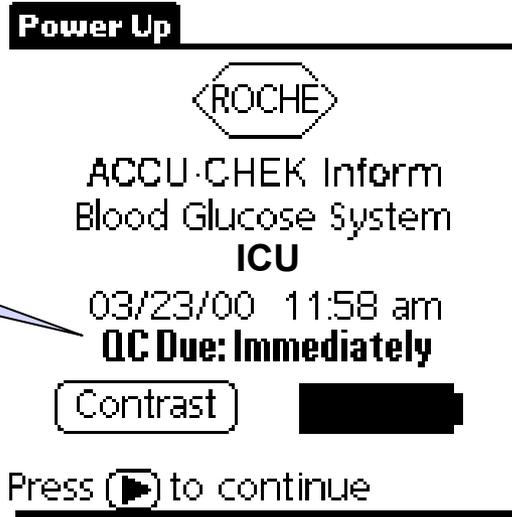


# Power Up Screen

## Power Up Screen



## Power Up Screen

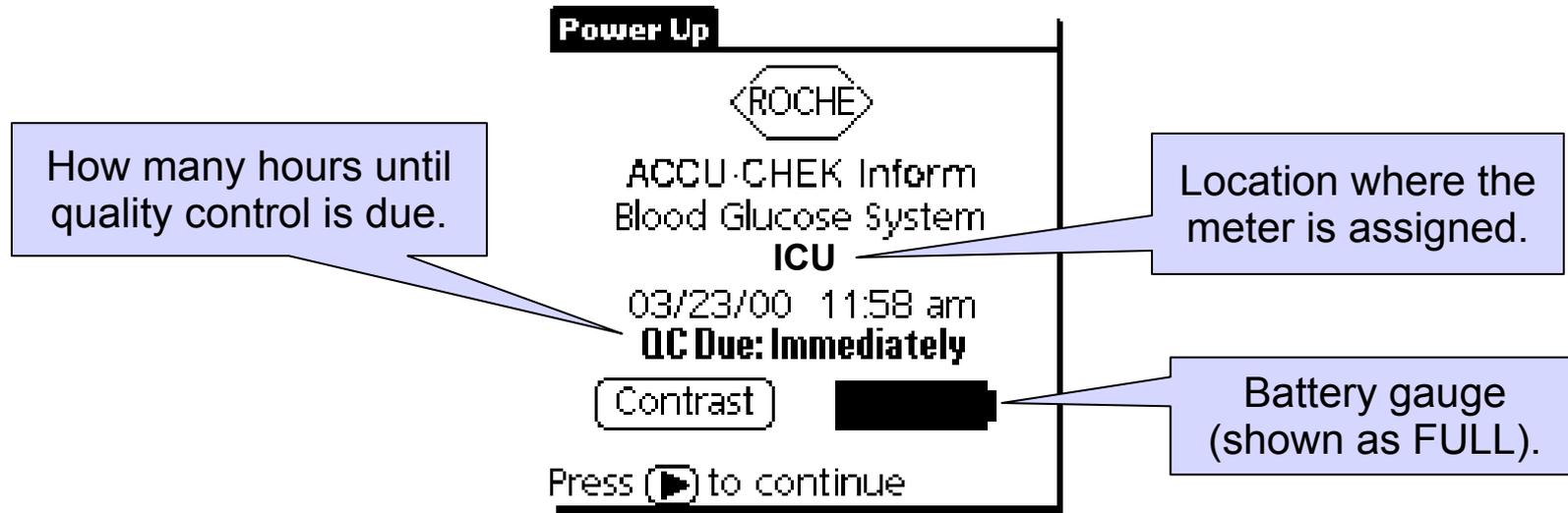


How many hours until quality control is due.

## Power Up Screen

The screenshot shows the 'Power Up' screen of the ACCU-CHEK Inform Blood Glucose System. At the top, it says 'Power Up' in a black box. Below that is the 'ROCHE' logo in a diamond shape. The main text reads 'ACCU-CHEK Inform Blood Glucose System ICU'. Below this is the date and time '03/23/00 11:58 am' and the status 'QC Due: Immediately'. There is a 'Contrast' button and a blacked-out area. At the bottom, it says 'Press [right arrow] to continue'. Two callout boxes are present: one on the left pointing to 'QC Due: Immediately' with the text 'How many hours until quality control is due.', and one on the right pointing to 'ICU' with the text 'Location where the meter is assigned.'

## Power Up Screen

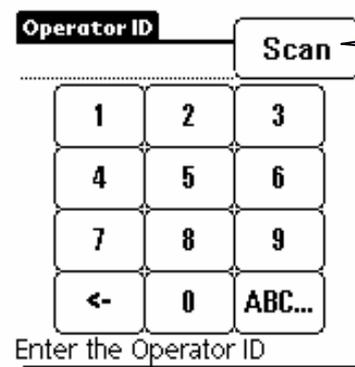


To turn the meter on, press and release the **Purple Power Button**. The meter will perform self-checks after power-up for about 7 seconds (will beep when done).

Press the **Forward Arrow Button** to get to the "Operator ID" screen

## Input Operator ID and Menu Screen

## Input Operator ID and Menu Screen



Press and release the “Scan” button to turn on bar code reader.

Position the Inform 4 to 6 inches away from your bar-coded badge ID and scan it (scanner will stay on for about 8 seconds), OR ...

### Operator IDs

*Your operator ID is your employee ID with enough leading zeros to equal 10 digits. This is what is coded on your bar-coded badge. Student IDs are the letter “S” plus the last 4 digits of their SS#.*

## Input Operator ID and Menu Screen

The diagram shows the Inform device interface. At the top, there is a field labeled "Operator ID" containing the number "0000012345". To the right of this field is a "Scan" button. Below the "Operator ID" field is a numeric keypad with buttons for digits 1-9, 0, and a back arrow. A callout box points to the "Operator ID" field with the text: "Your operator ID Number will be displayed here." Another callout box points to the "Scan" button with the text: "Press and release the 'Scan' button to turn on bar code reader." A third callout box points to the back arrow button with the text: "Back button (like a backspace)." Below the keypad, the text "Enter the Operator ID" is displayed.

Position the Inform 4 to 6 inches away from your bar-coded badge ID and scan it (scanner will stay on for about 8 seconds), OR ...

If the keyboard is displayed, you may also input your 10 digit operator ID number manually, then press the **Forward Arrow Button** to enter it.

### Operator IDs

***Your operator ID is your employee ID with enough leading zeros to equal 10 digits. This is what is coded on your bar-coded badge. Student IDs are the letter "S" plus the last 4 digits of their SS#.***

## Input Operator ID and Menu Screen

The diagram shows the Inform device interface. At the top, there is a label "Operator ID" above a display showing "0000012345". To the right of the display is a "Scan" button. Below the display is a numeric keypad with buttons for digits 1-9, 0, and a back arrow. To the right of the keypad is an "ABC..." button. Below the keypad is the text "Enter the Operator ID".

Callout boxes provide instructions:

- Top left: "Your operator ID Number will be displayed here." (points to the display)
- Top right: "Press and release the 'Scan' button to turn on bar code reader." (points to the Scan button)
- Middle left: "Back button (like a backspace)." (points to the back arrow button)
- Middle right: "Press the 'ABC' key to get to the alpha keyboard for the letter 'S' for students." (points to the ABC... button)

Position the Inform 4 to 6 inches away from your bar-coded badge ID and scan it (scanner will stay on for about 8 seconds), OR ...

If the keyboard is displayed, you may also input your 10 digit operator ID number manually, then press the **Forward Arrow Button** to enter it.

### Operator IDs

***Your operator ID is your employee ID with enough leading zeros to equal 10 digits. This is what is coded on your bar-coded badge. Student IDs are the letter "S" plus the last 4 digits of their SS#.***

## Input Operator ID and Menu Screen

Your operator ID Number will be displayed here.

Press and release the "Scan" button to turn on bar code reader.

Back button (like a backspace).

Press the "ABC" key to get to the alpha keyboard for the letter "S" for students.

Operator ID: 0000012345

Scan

|    |   |        |
|----|---|--------|
| 1  | 2 | 3      |
| 4  | 5 | 6      |
| 7  | 8 | 9      |
| <- | 0 | ABC... |

Enter the Operator ID

Position the Inform 4 to 6 inches away from your bar-coded badge ID and scan it (scanner will stay on for about 8 seconds), OR ...

If the keyboard is displayed, you may also input your 10 digit operator ID number manually, then press the **Forward Arrow Button** to enter it.

**Operator IDs**

***Your operator ID is your employee ID with enough leading zeros to equal 10 digits. This is what is coded on your bar-coded badge. Student IDs are the letter "S" plus the last 4 digits of their SS#.***

Main Menu SMITH JOHN

Patient Test

Control Test

Review Result

Press [Next] for more options

Your name should be displayed here.

## Input Operator ID and Menu Screen

Your operator ID Number will be displayed here.

Press and release the "Scan" button to turn on bar code reader.

Back button (like a backspace).

Press the "ABC" key to get to the alpha keyboard for the letter "S" for students.

Operator ID: 0000012345

Scan

|    |   |        |
|----|---|--------|
| 1  | 2 | 3      |
| 4  | 5 | 6      |
| 7  | 8 | 9      |
| <- | 0 | ABC... |

Enter the Operator ID

Position the Inform 4 to 6 inches away from your bar-coded badge ID and scan it (scanner will stay on for about 8 seconds), OR ...

If the keyboard is displayed, you may also input your 10 digit operator ID number manually, then press the **Forward Arrow Button** to enter it.

**Operator IDs**

***Your operator ID is your employee ID with enough leading zeros to equal 10 digits. This is what is coded on your bar-coded badge. Student IDs are the letter "S" plus the last 4 digits of their SS#.***

Main Menu SMITH JOHN

Patient Test

Control Test

Review Result

Press [Right Arrow] for more options

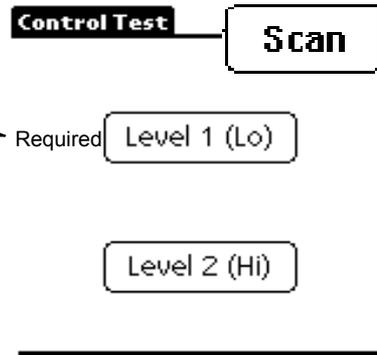
Your name should be displayed here.

Press the "Control Test" menu item.

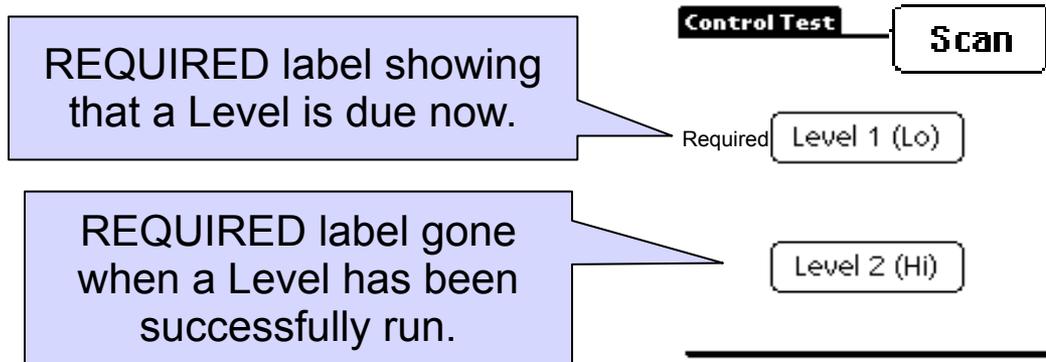
# Running Controls

## Running Controls

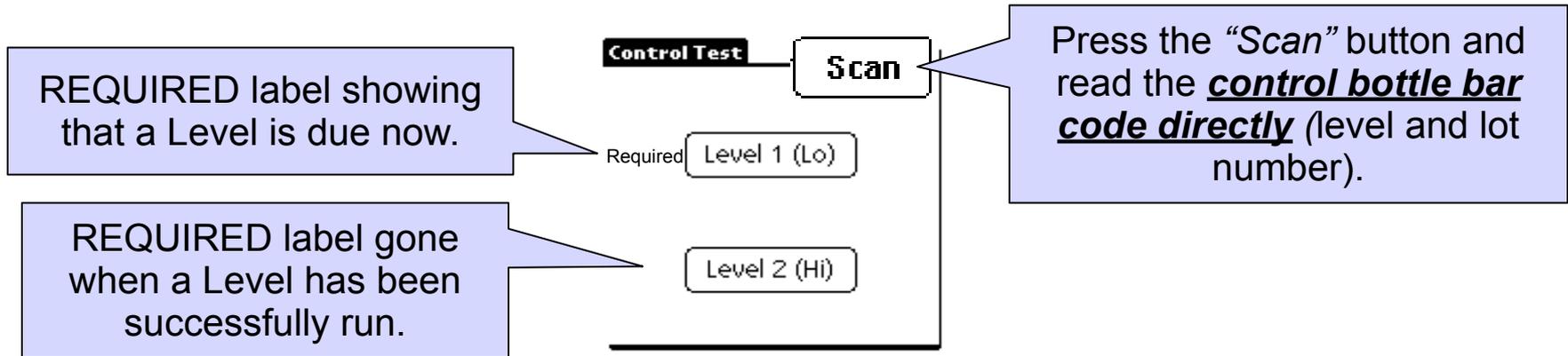
REQUIRED label showing that a Level is due now.



## Running Controls

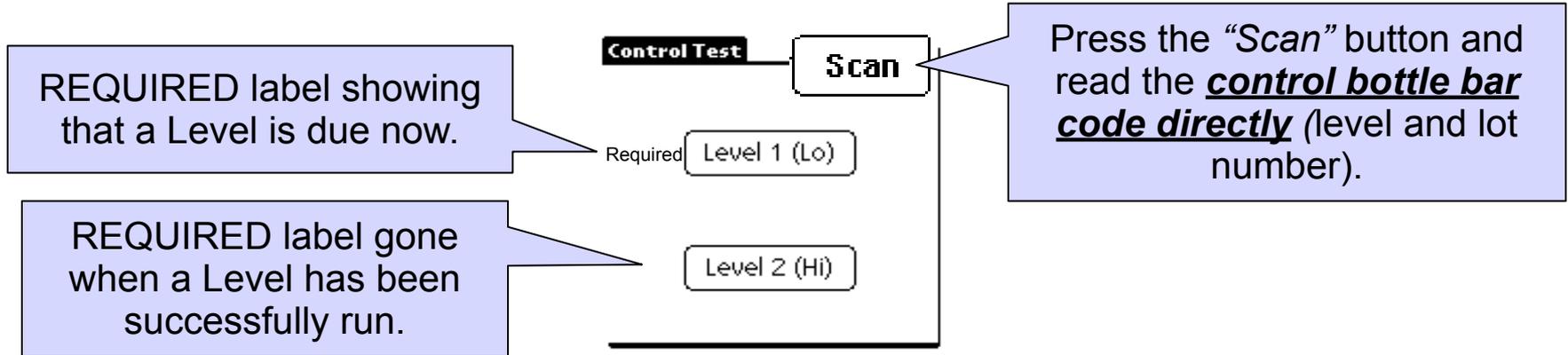


## Running Controls

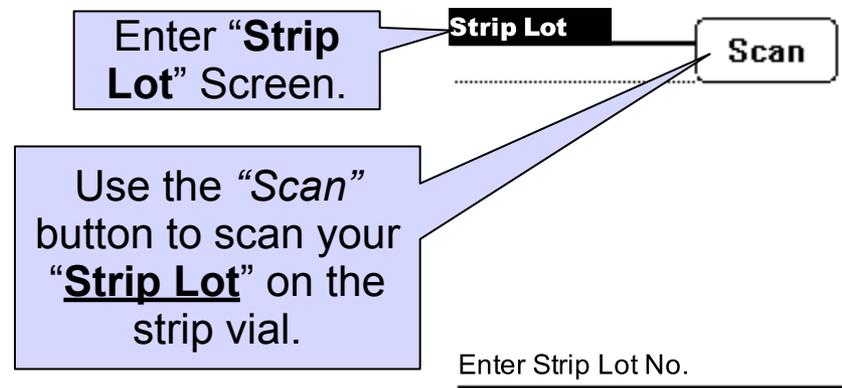


First "Scan" the control bottle and then the strip vial for each control test (in ANY order you choose) . The ACCU-CHEK Inform meter will automatically run that level control. It is a good practice to only remove the quality control bottle you are actually running.

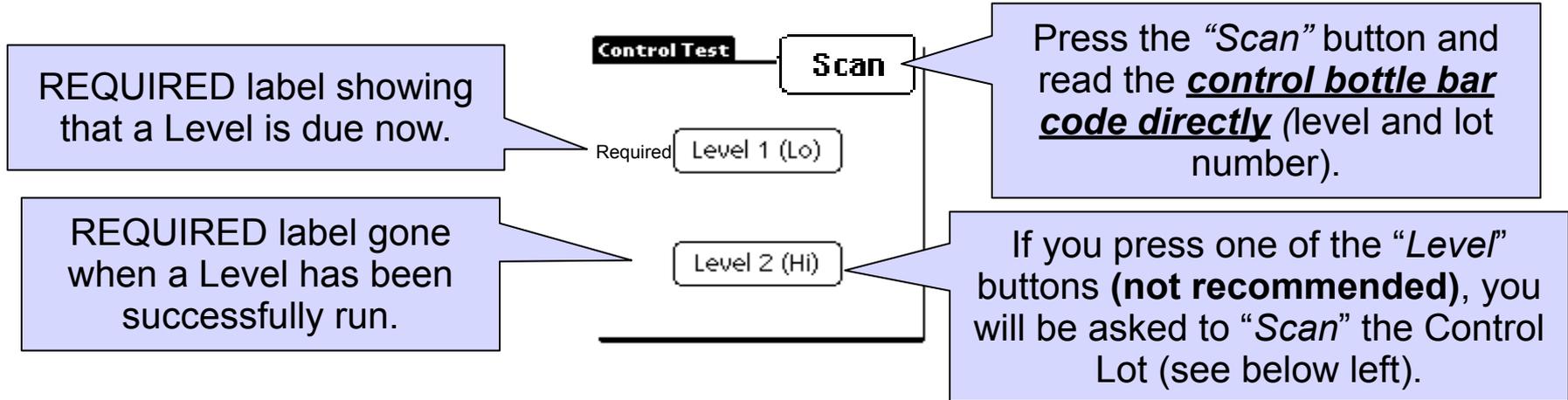
## Running Controls



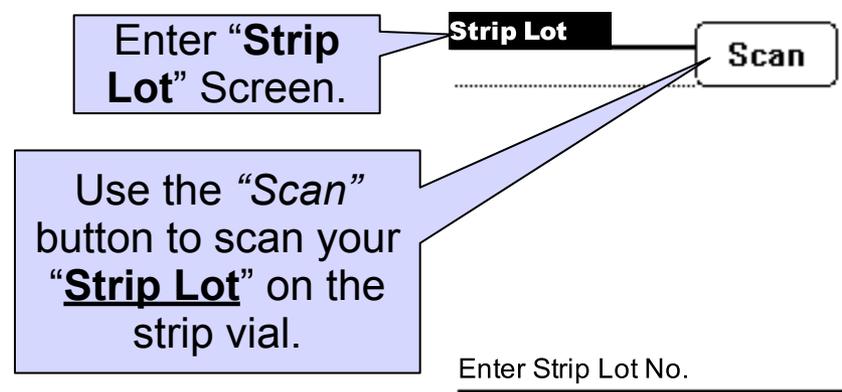
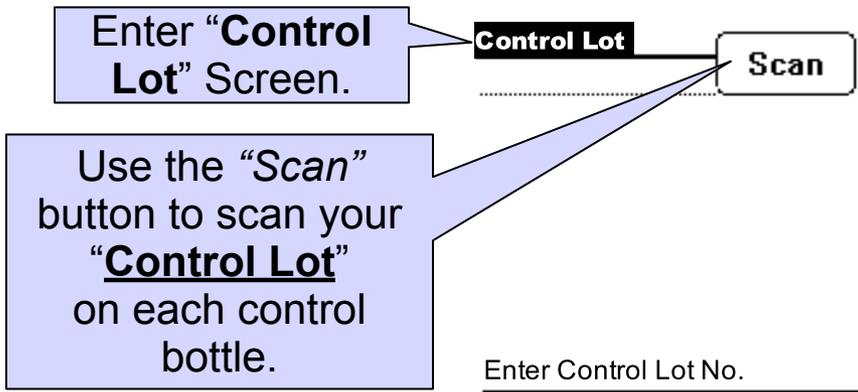
First "Scan" the control bottle and then the strip vial for each control test (in ANY order you choose) . The ACCU-CHEK Inform meter will automatically run that level control. It is a good practice to only remove the quality control bottle you are actually running.



# Running Controls



First **“Scan”** the control bottle and then the strip vial for each control test (in **ANY** order you choose) . The ACCU-CHEK Inform meter will automatically run that level control. It is a good practice to only remove the quality control bottle you are actually running.



# Screens While Running Controls

## Screens While Running Controls

Strip and control information you just "scanned" in.

**Control Test**

Control L1(Lo) 8096  
Strip Lot 876543



Insert strip

## Screens While Running Controls

Strip and control information you just "scanned" in.

**Control Test**

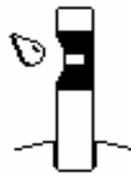
Control L1(Lo) 8096  
Strip Lot 876543



Insert strip

**Control Test**

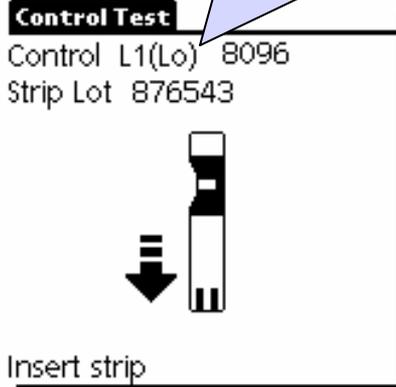
Control L1(Lo) 8096  
Strip Lot 876543



Apply control solution

## Screens While Running Controls

Strip and control information you just "scanned" in.



Hold control bottle horizontally.



## Screens While Running Controls

Strip and control information you just "scanned" in.

**Control Test**

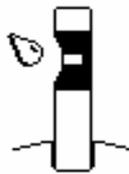
Control L1(Lo) 8096  
Strip Lot 876543



Insert strip

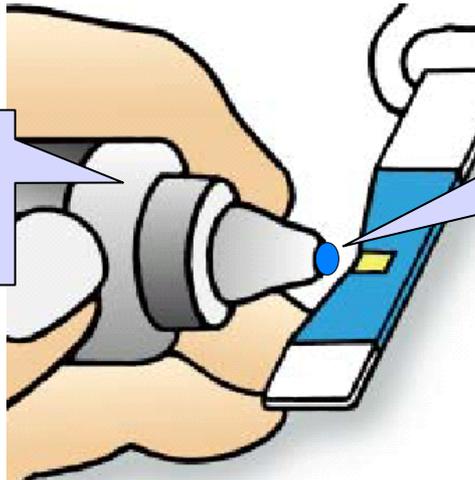
**Control Test**

Control L1(Lo) 8096  
Strip Lot 876543



Apply control solution

Hold control bottle horizontally.



Squeeze small drop at the end of the control bottle.

## Screens While Running Controls

Strip and control information you just "scanned" in.

### Control Test

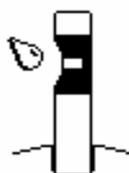
Control L1(Lo) 8096  
Strip Lot 876543



Insert strip

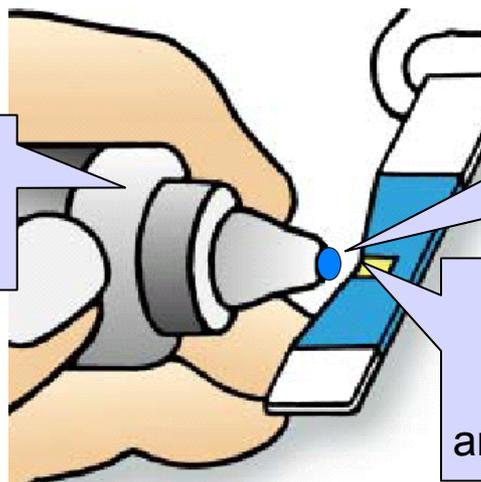
### Control Test

Control L1(Lo) 8096  
Strip Lot 876543



Apply control solution

Hold control bottle horizontally.



Squeeze small drop at the end of the control bottle.

Apply to bottom edge of the yellow reaction area and fill the yellow window.

## Screens While Running Controls

Strip and control information you just "scanned" in.

### Control Test

Control L1(Lo) 8096  
Strip Lot 876543



Insert strip

### Control Test

Control L1(Lo) 8096  
Strip Lot 876543



Apply control solution

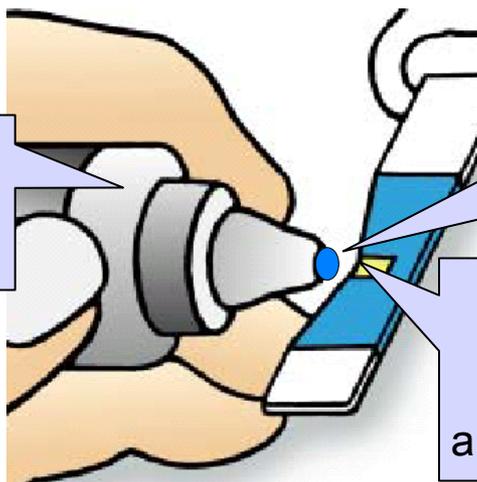
### Control Test

Control L1(Lo) 8096  
Strip Lot 876543



Please wait

Hold control bottle horizontally.



Squeeze small drop at the end of the control bottle.

Apply to bottom edge of the yellow reaction area and fill the yellow window.

# Screens While Running Controls

Strip and control information you just "scanned" in.

**Control Test**  
Control L1(Lo) 8096  
Strip Lot 876543



Insert strip

**Control Test**  
Control L1(Lo) 8096  
Strip Lot 876543



Apply control solution

**Control Test**  
Control L1(Lo) 8096  
Strip Lot 876543



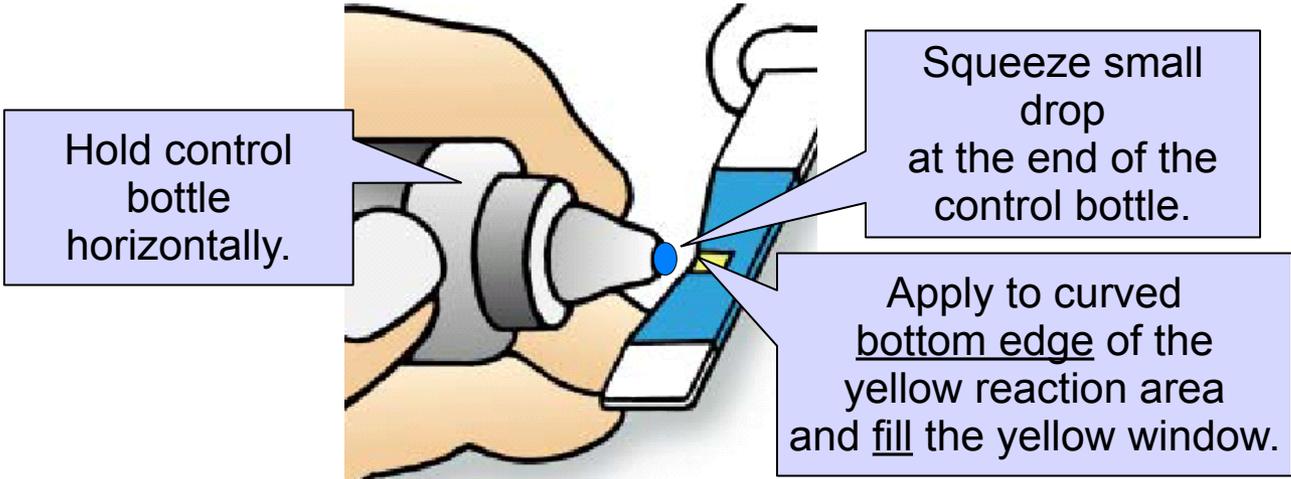
Please wait

**Control Test**  
Control L1(Lo) 8096  
Date 02/16/01 03:16 pm

# Pass

Comments

Press  when done



## Screens While Running Controls

Strip and control information you just "scanned" in.

### Control Test

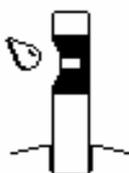
Control L1(Lo) 8096  
Strip Lot 876543



Insert strip

### Control Test

Control L1(Lo) 8096  
Strip Lot 876543



Apply control solution

### Control Test

Control L1(Lo) 8096  
Strip Lot 876543



Please wait

### Control Test

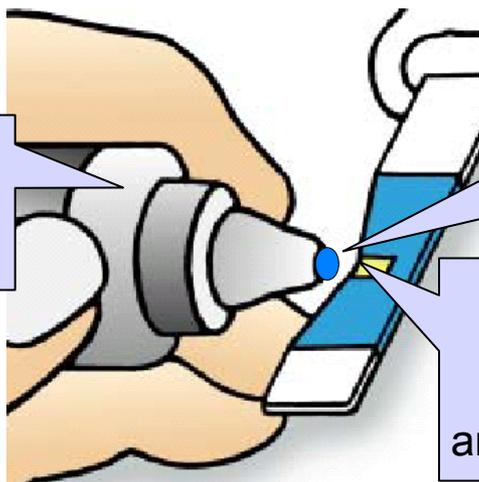
Control L1(Lo) 8096  
Date 02/16/01 03:16 pm

# Pass

Comments

Press when done

Hold control bottle horizontally.



Squeeze small drop at the end of the control bottle.

Apply to curved bottom edge of the yellow reaction area and fill the yellow window.

Press the "**Forward Arrow**" button when done to continue to run the next control, run a patient test or if finished, **TURN OFF THE METER.**

# To Run a Patient Test

## To Run a Patient Test

### Main Menu



Press the "Patient Test" menu item.

Press  for more options

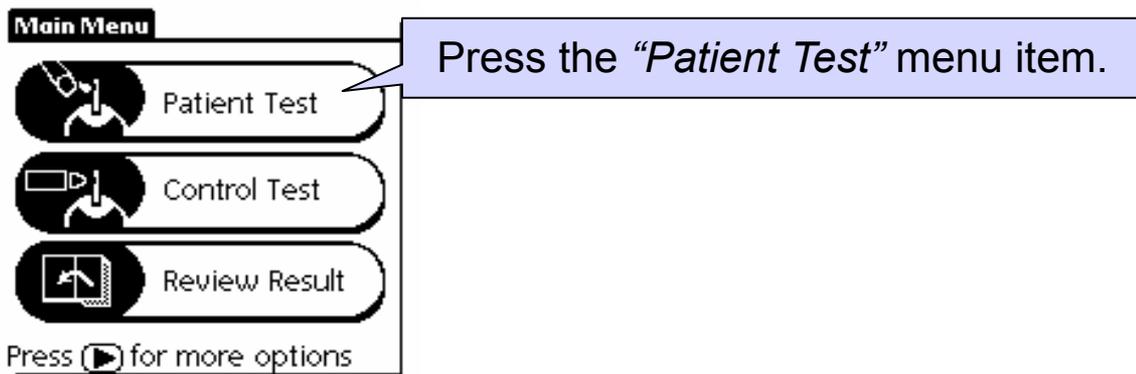
### Patient ID

Scan

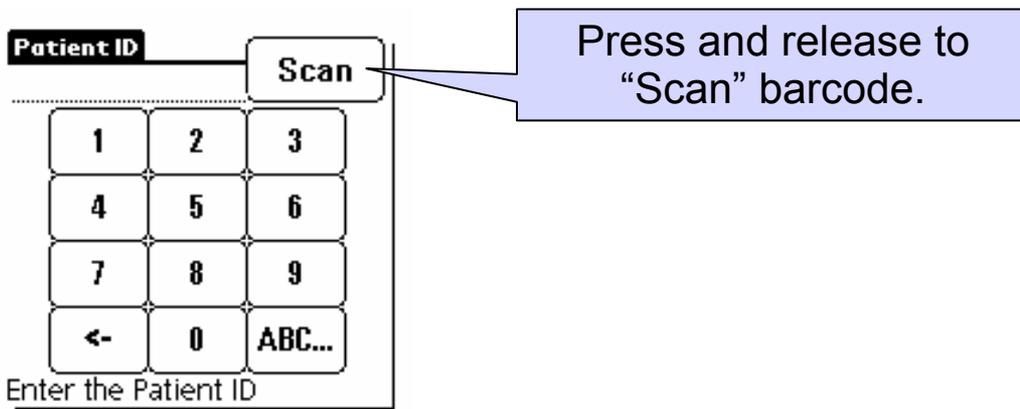


Enter the Patient ID

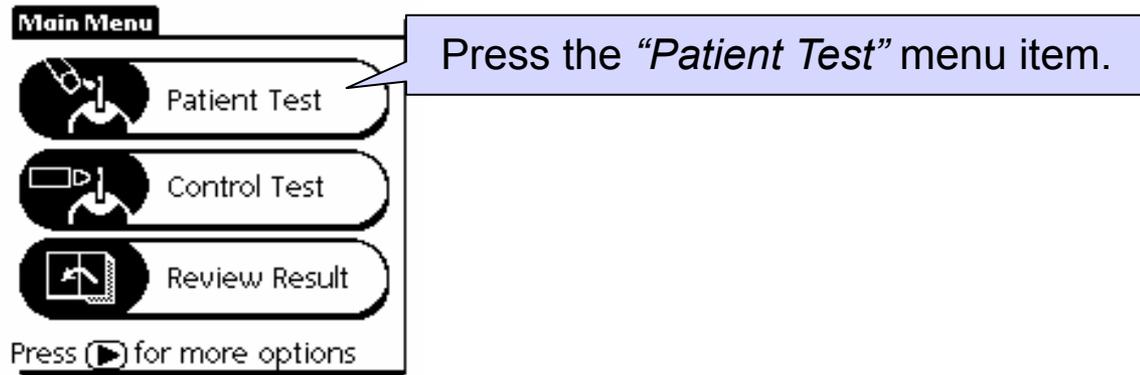
## To Run a Patient Test



Input the 7 digit patient account number by scanning their bar-coded wristband,

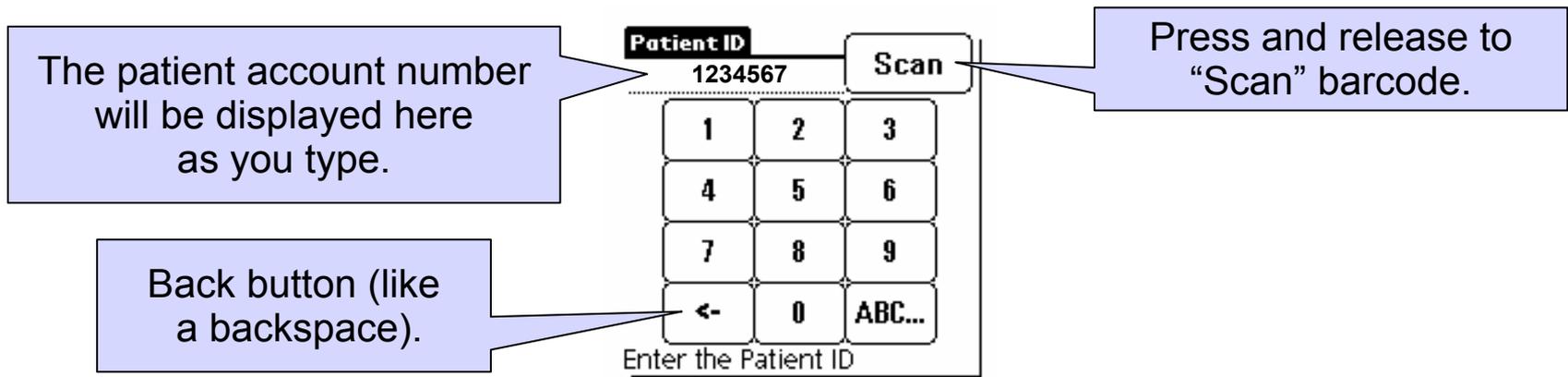


## To Run a Patient Test

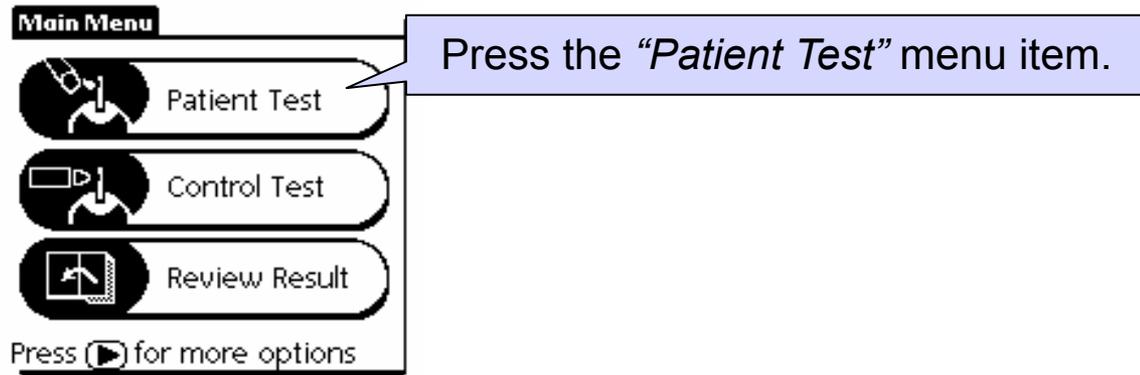


Input the 7 digit patient account number by scanning their bar-coded wristband,

**OR, if the keyboard is displayed, you may also manually input the 7 digit patient account number in the "Patient ID" screen and when complete, press the *Forward Arrow Button* to enter it.**

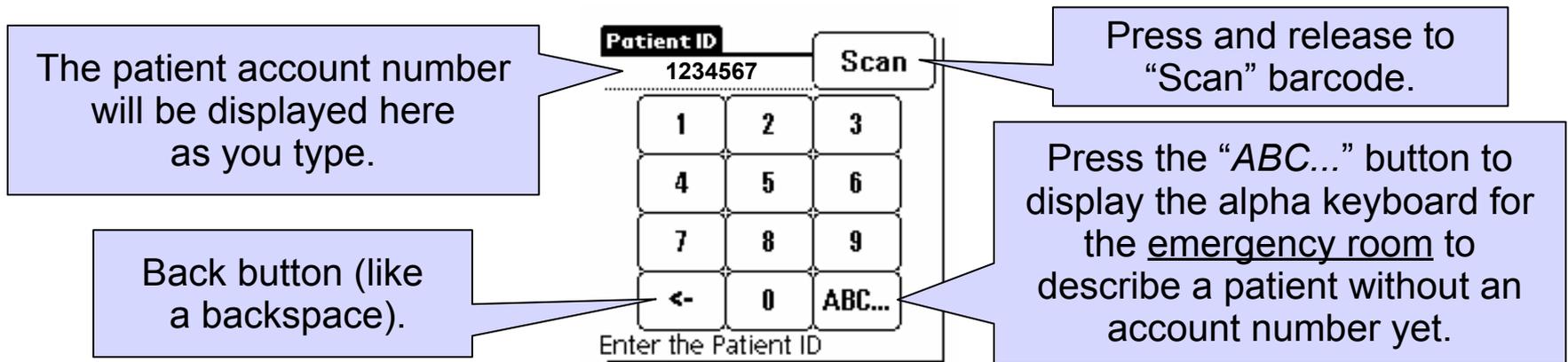


## To Run a Patient Test



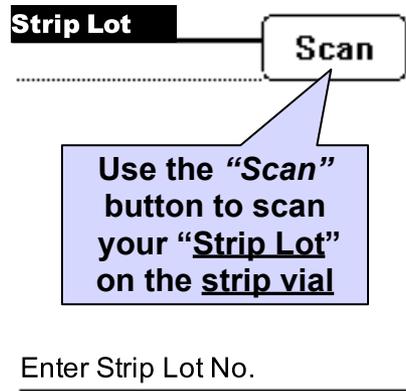
Input the 7 digit patient account number by scanning their bar-coded wristband,

**OR, if the keyboard is displayed, you may also manually input the 7 digit patient account number in the "Patient ID" screen and when complete, press the *Forward Arrow Button* to enter it.**

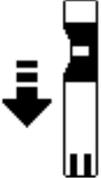


## **Screens While Running a Patient Test**

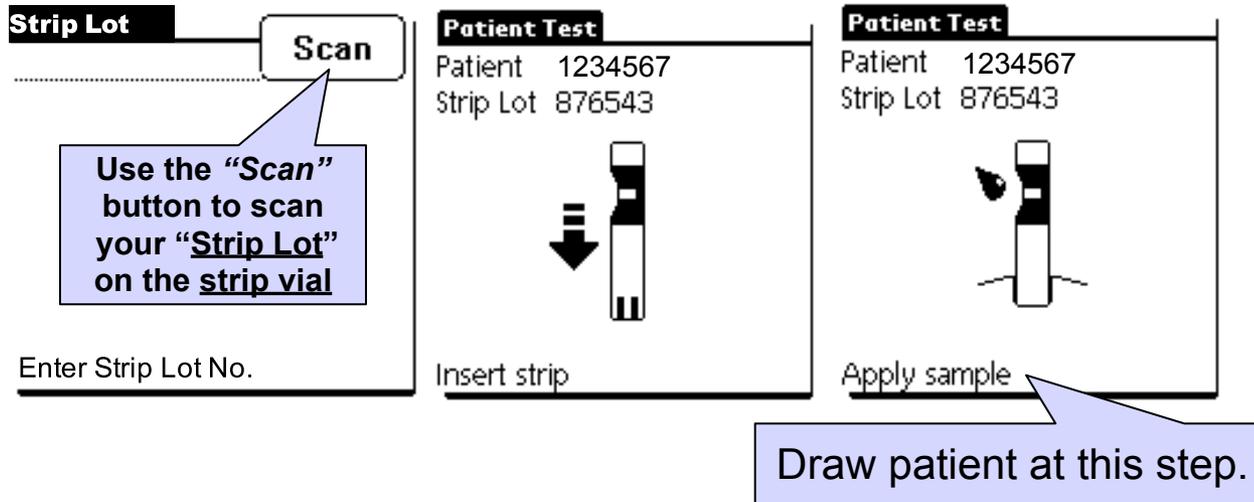
## Screens While Running a Patient Test



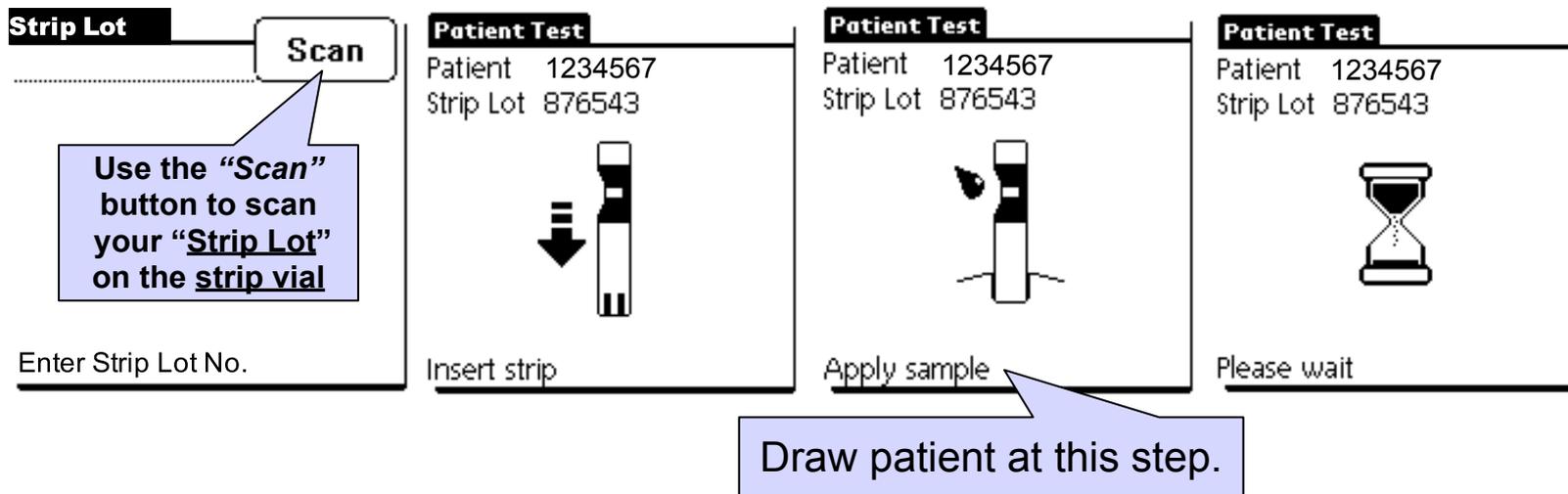
## Screens While Running a Patient Test

| Strip Lot   | Patient Test   |
|---|--|
| <p>Scan</p> <p>Use the "Scan" button to scan your "Strip Lot" on the strip vial</p> | <p>Patient 1234567</p> <p>Strip Lot 876543</p>  |
| <p>Enter Strip Lot No.</p>  | <p>Insert strip</p>  |

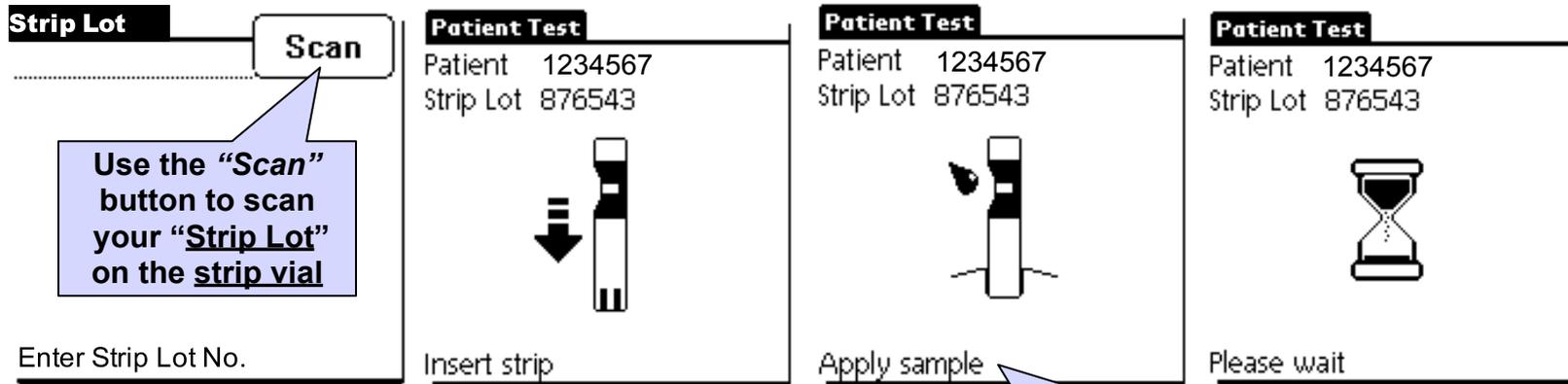
# Screens While Running a Patient Test



## Screens While Running a Patient Test



# Screens While Running a Patient Test



Draw patient at this step.

**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

**208** mg/dL

**Out of Normal Range**

Comments

Press (▶) when done

# Screens While Running a Patient Test

**Strip Lot**

Use the "Scan" button to scan your "Strip Lot" on the strip vial

Enter Strip Lot No.

**Patient Test**  
Patient 1234567  
Strip Lot 876543

Insert strip

**Patient Test**  
Patient 1234567  
Strip Lot 876543

Apply sample

**Patient Test**  
Patient 1234567  
Strip Lot 876543

Please wait

Draw patient at this step.

The result for this test is outside the hospital's normal range.

**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

**208** mg/dL

**Out of Normal Range**

Press  when done

# Screens While Running a Patient Test

**Strip Lot**

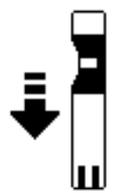
**Scan**

Use the "Scan" button to scan your "Strip Lot" on the strip vial

Enter Strip Lot No.

**Patient Test**

Patient 1234567  
Strip Lot 876543



Insert strip

**Patient Test**

Patient 1234567  
Strip Lot 876543



Apply sample

**Patient Test**

Patient 1234567  
Strip Lot 876543



Please wait

Draw patient at this step.

The result for this test is outside the hospital's normal range.

The "Range" button below the result will remind you whether the result is within normal "Range", "Out of Normal Range" or "Out of Critical Range". You may also press this button to review THESE your ranges.

**Patient Test**

Patient 1234567  
Date 02/16/01 03:23 pm

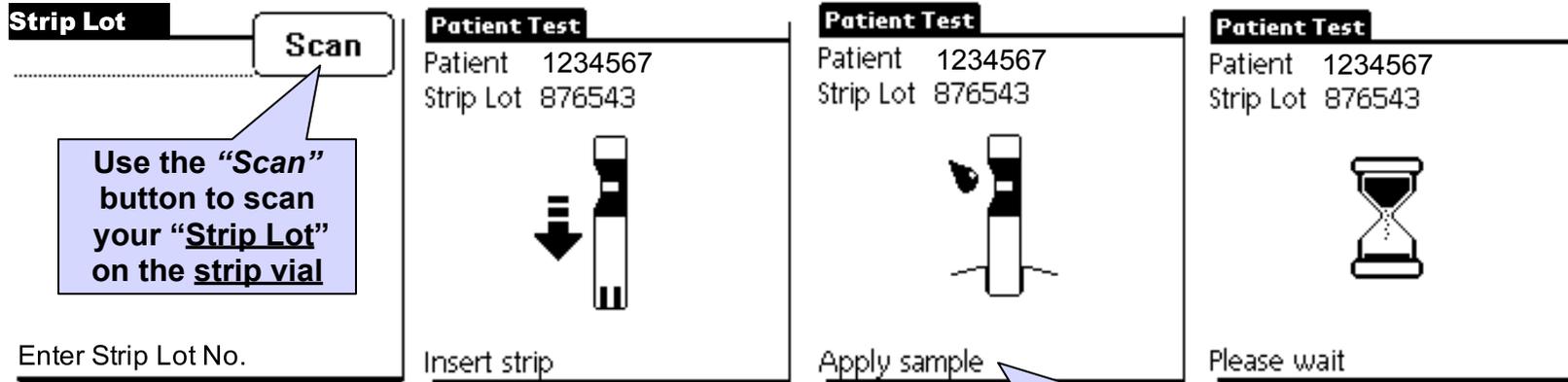
208 mg/dL

Out of Normal Range

Comments

Press (▶) when done

# Screens While Running a Patient Test



Use the "Scan" button to scan your "Strip Lot" on the strip vial

Draw patient at this step.

The result for this test is outside the hospital's normal range.

The "Range" button below the result will remind you whether the result is within normal "Range", "Out of Normal Range" or "Out of Critical Range". You may also press this button to review THESE your ranges.

**Patient Test**  
 Patient 1234567  
 Date 02/16/01 03:23 pm

**208** mg/dL  
**Out of Normal Range**

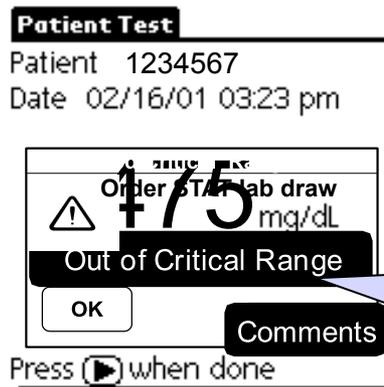
Comments

Press when done

Comments are not required for within "Range" (normal) or "Out of Normal Range" results (NOTE: "Comments" button not flashing).

# **Patient Test Results that are “Out of Critical Range”**

## Patient Test Results that are “Out of Critical Range”



Customized “Pop-up” message appears to remind you of hospital policy.

## Patient Test Results that are “Out of Critical Range”

**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

Order 5777 Lab draw  
**475** mg/dL  
**Out of Critical Range**  
OK Comments  
Press (▶) when done

Press “OK” to remove this (or any other) “Pop-up” message.

Customized “Pop-up” message appears to remind you of hospital policy.

The result for this test is outside the hospital’s “Critical Range”.

**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

**475** mg/dL  
**Out of Critical Range**  
Comments  
Press (▶) when done

## Patient Test Results that are “Out of Critical Range”

**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

Order #1777 Lab draw  
**475** mg/dL  
**Out of Critical Range**  
OK Comments  
Press (▶) when done

Press “OK” to remove this (or any other) “Pop-up” message.

Customized “Pop-up” message appears to remind you of hospital policy.

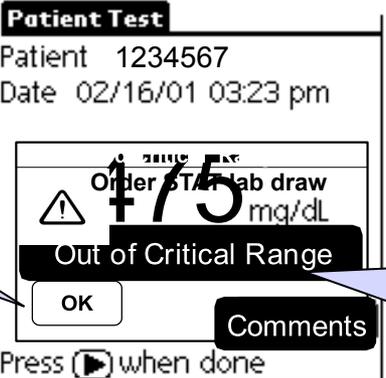
**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

**475** mg/dL  
**Out of Critical Range**  
Comments  
Press (▶) when done

The result for this test is outside the hospital’s “Critical Range”.

The “Range” button will be flashing “Out of Critical Range” (to alert you).

# Patient Test Results that are “Out of Critical Range”

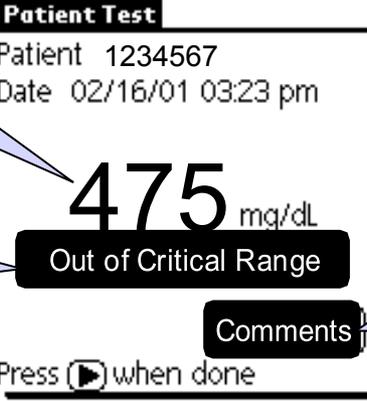


**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

Order ST/7 Lab draw  
**475** mg/dL  
**Out of Critical Range**  
OK  
Comments  
Press [▶] when done

Press “OK” to remove this (or any other) “Pop-up” message.

Customized “Pop-up” message appears to remind you of hospital policy.



**Patient Test**  
Patient 1234567  
Date 02/16/01 03:23 pm

**475** mg/dL  
**Out of Critical Range**  
Comments  
Press [▶] when done

The result for this test is outside the hospital’s “Critical Range”.

The “Range” button will be flashing “**Out of Critical Range**” (to alert you).

The “Comments” button will also be flashing to alert you a comment is required for this result. Press the “Comments” button to add a comment.

## **Screens While Adding Patient Care Comments**

## Screens While Adding Patient Care Comments

**Add Comments**

Lab Glucose Ordered

Doctor Notified

D50 To Be Given

Insulin To Be Given

▼ Custom

Select 3 more or press ▶

**First 4 Patient Care Comments**

## Screens While Adding Patient Care Comments

**Add Comments**

Lab Glucose Ordered

Doctor Notified

D50 To Be Given

Insulin To Be Given

▼ Custom

Select 3 more or press ▶

**First 4 Patient Care Comments**

Down button for the next 4 available Patient Care comments.

## Screens While Adding Patient Care Comments

**Add Comments**

Lab Glucose Ordered

Doctor Notified

D50 To Be Given

Insulin To Be Given

▼ Custom

Select 3 more or press ▶

First 4 Patient Care Comments

Press the comment(s) you want to add.

Down button for the next 4 available Patient Care comments.

**Add Comments**

Lab Glucose Ordered

Doctor Notified

D50 To Be Given

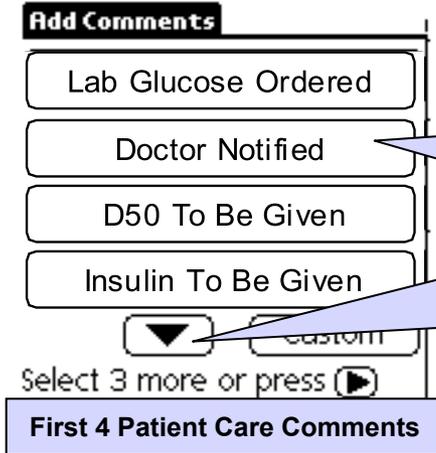
Insulin To Be Given

▼ Custom

Select 3 more or press ▶

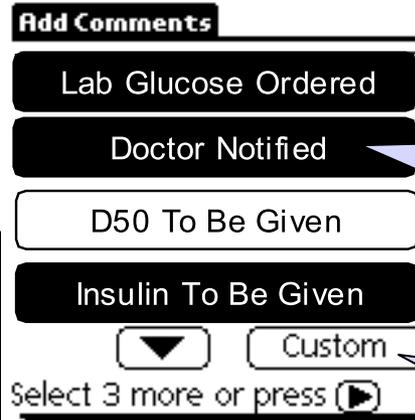
It (they) will turn dark to let you know the comment is selected.

## Screens While Adding Patient Care Comments



Press the comment(s) you want to add.

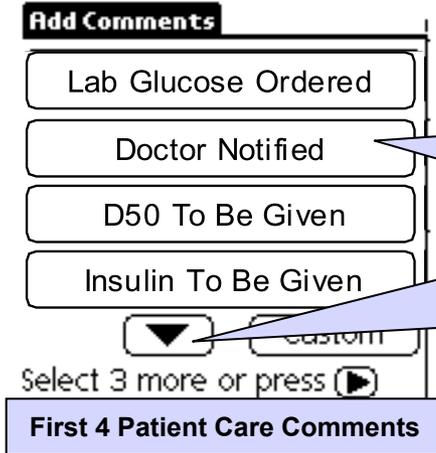
Down button for the next 4 available Patient Care comments.



It (they) will turn dark to let you know the comment is selected.

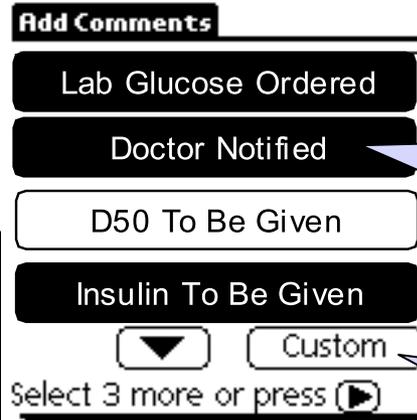
Custom button to add a "custom" comment.

# Screens While Adding Patient Care Comments



Press the comment(s) you want to add.

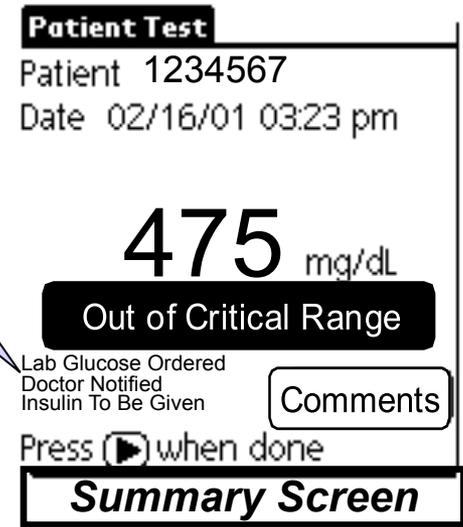
Down button for the next 4 available Patient Care comments.



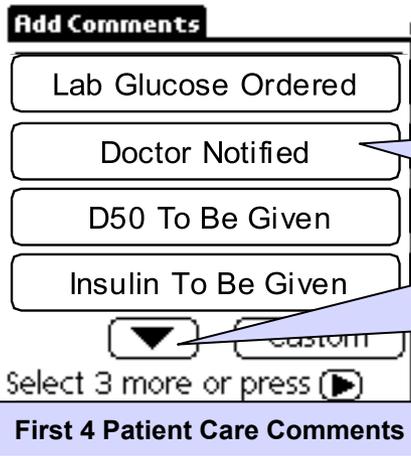
It (they) will turn dark to let you know the comment is selected.

Custom button to add a "custom" comment.

Your comment or comments (up to 4 total).

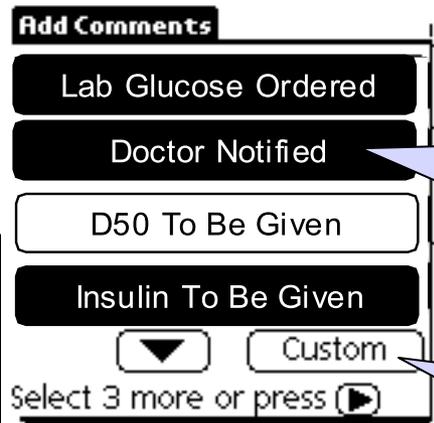


# Screens While Adding Patient Care Comments



Press the comment(s) you want to add.

Down button for the next 4 available Patient Care comments.

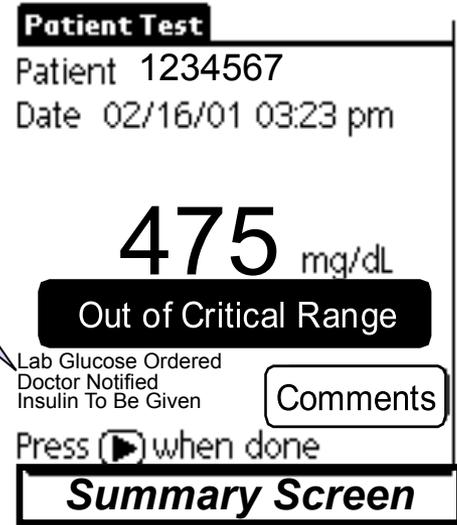


It (they) will turn dark to let you know the comment is selected.

Custom button to add a "custom" comment.

- use the down arrow button to scroll to the next 4 comments if needed
- to de-select a comment, just press it again
- **you may add up to three (3) "preprogrammed" comments per test**
- **you may also add a 4th "custom" comment by pressing the "Custom" button**
- when you are complete, press the "Forward Arrow Button" to get to the summary screen (see right)
- press the "Forward Arrow Button" when done

Your comment or comments (up to 4 total).



## **Miscellaneous Information**

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***
- ***The test strip expiration date is listed on the side of the vial. To ensure quality, tightly secure the lid on the strip vial after each use.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***
- ***The test strip expiration date is listed on the side of the vial. To ensure quality, tightly secure the lid on the strip vial after each use.***
- ***Write the open and discard date on each new bottle of glucose controls (the discard date on control bottles is 3 months after opened).***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***
- ***The test strip expiration date is listed on the side of the vial. To ensure quality, tightly secure the lid on the strip vial after each use.***
- ***Write the open and discard date on each new bottle of glucose controls (the discard date on control bottles is 3 months after opened).***
- ***The meter should be stored in it's docking station when not in use to ensure battery recharging and timely downloading.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***
- ***The test strip expiration date is listed on the side of the vial. To ensure quality, tightly secure the lid on the strip vial after each use.***
- ***Write the open and discard date on each new bottle of glucose controls (the discard date on control bottles is 3 months after opened).***
- ***The meter should be stored in it's docking station when not in use to ensure battery recharging and timely downloading.***
- ***When using arterial samples, make sure the lines are properly flushed before dosing the test strip.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***
- ***The test strip expiration date is listed on the side of the vial. To ensure quality, tightly secure the lid on the strip vial after each use.***
- ***Write the open and discard date on each new bottle of glucose controls (the discard date on control bottles is 3 months after opened).***
- ***The meter should be stored in it's docking station when not in use to ensure battery recharging and timely downloading.***
- ***When using arterial samples, make sure the lines are properly flushed before dosing the test strip.***
- ***Acceptable hematocrit range for glucose testing with the Roche Comfort Curve test strip is 20-65% for results less than 200 mg/dl and 20-55% for results over 200 mg/dl.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***
- ***The test strip expiration date is listed on the side of the vial. To ensure quality, tightly secure the lid on the strip vial after each use.***
- ***Write the open and discard date on each new bottle of glucose controls (the discard date on control bottles is 3 months after opened).***
- ***The meter should be stored in it's docking station when not in use to ensure battery recharging and timely downloading.***
- ***When using arterial samples, make sure the lines are properly flushed before dosing the test strip.***
- ***Acceptable hematocrit range for glucose testing with the Roche Comfort Curve test strip is 20-65% for results less than 200 mg/dl and 20-55% for results over 200 mg/dl.***
- ***Infusion therapy solutions that contain maltose (such as human immunoglobulin solutions) and peritoneal dialysis solutions containing icodextrin (e.g. Baxter EXTRANEAL™) cause overestimation of glucose results – use the main laboratory.***

## **Miscellaneous Information**

- ***If cleaning is required, you may either use alcohol, a damp cloth with a soapy solution or a 10% bleach wipe (to disinfect). Do not saturate the meter.***
- ***For isolation patients, cover the meter with a hazardous waste plastic bag and follow the current infection control policy.***
- ***Make sure the meter is dry after cleaning before placing in the docking station.***
- ***If a replacement meter is needed, please contact the laboratory or your point of care coordinator in the laboratory for a replacement. Roche will replace the meters, accessory boxes or docking stations at no charge.***
- ***The test strip expiration date is listed on the side of the vial. To ensure quality, tightly secure the lid on the strip vial after each use.***
- ***Write the open and discard date on each new bottle of glucose controls (the discard date on control bottles is 3 months after opened).***
- ***The meter should be stored in it's docking station when not in use to ensure battery recharging and timely downloading.***
- ***When using arterial samples, make sure the lines are properly flushed before dosing the test strip.***
- ***Acceptable hematocrit range for glucose testing with the Roche Comfort Curve test strip is 20-65% for results less than 200 mg/dl and 20-55% for results over 200 mg/dl.***
- ***Infusion therapy solutions that contain maltose (such as human immunoglobulin solutions) and peritoneal dialysis solutions containing icodextrin (e.g. Baxter EXTRANEAL™) cause overestimation of glucose results – use the main laboratory.***
- ***Never attempt to replace the battery (it is rechargeable).***

## **Meter Troubleshooting Tips**

## **Meter Troubleshooting Tips**

***Tips regarding docking and un-docking the meter:***

## **Meter Troubleshooting Tips**

***Tips regarding docking and un-docking the meter:***

- ***Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).***

## **Meter Troubleshooting Tips**

***Tips regarding docking and un-docking the meter:***

- ***Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).***
- ***You may dock a meter in ANY functional docking station that is connected to the network.***

## **Meter Troubleshooting Tips**

### ***Tips regarding docking and un-docking the meter:***

- ***Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).***
- ***You may dock a meter in ANY functional docking station that is connected to the network.***
- ***When the meter is docked, always make sure the green light on the docking station is on. If it is blinking, immediately remove the meter to make sure the meter and/or the base are not wet from cleaning. If they are wet, promptly dry them.***

## **Meter Troubleshooting Tips**

### ***Tips regarding docking and un-docking the meter:***

- ***Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).***
- ***You may dock a meter in ANY functional docking station that is connected to the network.***
- ***When the meter is docked, always make sure the green light on the docking station is on. If it is blinking, immediately remove the meter to make sure the meter and/or the base are not wet from cleaning. If they are wet, promptly dry them.***

**If you have any issues with the meter not responding, you may reset the meter. TO RESET THE ACCU-CHEK INFORM METER:**

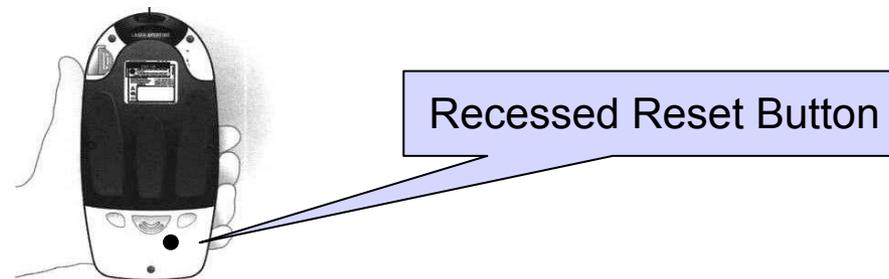
## Meter Troubleshooting Tips

### **Tips regarding docking and un-docking the meter:**

- **Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).**
- **You may dock a meter in ANY functional docking station that is connected to the network.**
- **When the meter is docked, always make sure the green light on the docking station is on. If it is blinking, immediately remove the meter to make sure the meter and/or the base are not wet from cleaning. If they are wet, promptly dry them.**

### **If you have any issues with the meter not responding, you may reset the meter. TO RESET THE ACCU-CHEK INFORM METER:**

- **Turn the meter over. Locate the small hole on the bottom right side of the ACCU-CHEK Inform meter (on the battery cover).**



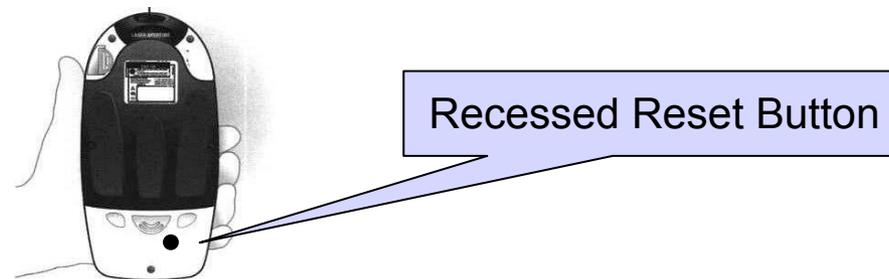
## Meter Troubleshooting Tips

### **Tips regarding docking and un-docking the meter:**

- **Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).**
- **You may dock a meter in ANY functional docking station that is connected to the network.**
- **When the meter is docked, always make sure the green light on the docking station is on. If it is blinking, immediately remove the meter to make sure the meter and/or the base are not wet from cleaning. If they are wet, promptly dry them.**

### **If you have any issues with the meter not responding, you may reset the meter. TO RESET THE ACCU-CHEK INFORM METER:**

- **Turn the meter over. Locate the small hole on the bottom right side of the ACCU-CHEK Inform meter (on the battery cover).**
- **Insert the blue pin from a Roche Safe-T-Pro lancet and push the “recessed reset button” for about 1 second.**



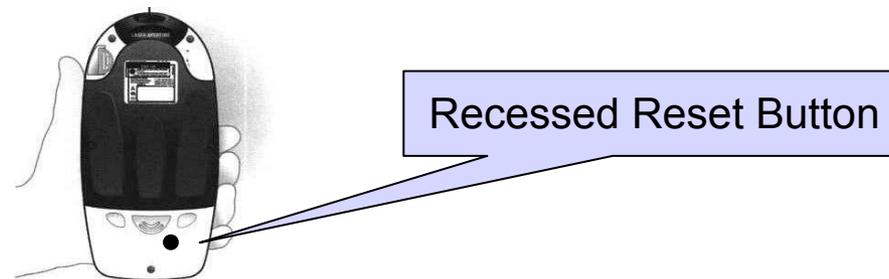
## Meter Troubleshooting Tips

### **Tips regarding docking and un-docking the meter:**

- Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).
- You may dock a meter in ANY functional docking station that is connected to the network.
- When the meter is docked, always make sure the green light on the docking station is on. If it is blinking, immediately remove the meter to make sure the meter and/or the base are not wet from cleaning. If they are wet, promptly dry them.

### **If you have any issues with the meter not responding, you may reset the meter. TO RESET THE ACCU-CHEK INFORM METER:**

- Turn the meter over. Locate the small hole on the bottom right side of the ACCU-CHEK Inform meter (on the battery cover).
- Insert the blue pin from a Roche Safe-T-Pro lancet and push the “recessed reset button” for about 1 second.
- The “Palm” logo will appear on the screen and the meter will restart. You should not lose any patient data by resetting the meter.



## Meter Troubleshooting Tips

### **Tips regarding docking and un-docking the meter:**

- Whenever you dock the meter, you should see a box around “Transmitting” for 15 to 45 seconds (after that you will see a box around either “Connecting” or “Idle”).
- You may dock a meter in ANY functional docking station that is connected to the network.
- When the meter is docked, always make sure the green light on the docking station is on. If it is blinking, immediately remove the meter to make sure the meter and/or the base are not wet from cleaning. If they are wet, promptly dry them.

### **If you have any issues with the meter not responding, you may reset the meter. TO RESET THE ACCU-CHEK INFORM METER:**

- Turn the meter over. Locate the small hole on the bottom right side of the ACCU-CHEK Inform meter (on the battery cover).
- Insert the blue pin from a Roche Safe-T-Pro lancet and push the “recessed reset button” for about 1 second.
- The “Palm” logo will appear on the screen and the meter will restart. You should not lose any patient data by resetting the meter.
- The meter will tell you it has been reset, then ask you to verify the date and time. **YOU MUST DOCK THE METER IN A WORKING DOCKING STATION IF THE DATE/TIME ARE INCORRECT.**

